



1.0 GENERAL DESCRIPTION

- 1.1 The unit is a comprehensive software package that is utilized to centrally manage emergency events, model Blue Alert® EMS from Code Blue Corporation, no substitutions. Incoming calls are identified by caller ID in order to display database information such as mapping, video, location information, caller ID and Help Point or Emergency Signaling controls regarding an event. Blue Alert® EMS allows for instantaneous identification of emergency events for quick dispatch and response times.

2.0 FEATURES

- 2.1 Web UI for event database creation and management of: Incoming phone call based on caller identification (CID) events and custom programmed system to system events.
- 2.2 99 Blue Alert® EMS call center agents on a single system.
- 2.3 Encrypted event detail records.
- 2.4 Record search per agent or time/date of event.
- 2.5 Sort records based on caller ID, call date, source caller ID number and destination
- 2.6 Downloadable event detail records including Audio, two IP video streams, typed notes and archive of all event date.
- 2.7 ISO download or network storage backup capabilities.
- 2.8 Email notification for hard drive capacity usage.
- 2.9 Web UI administration.
- 2.10 H.264 open standards video stream input.
- 2.11 .NET 3.5 client application compatible with windows XP/Vista/7 – 32- and 64-bit operating systems. Also, API for integration with 3rd party systems.

3.0 SCREEN FEATURES

- 3.1 Bing/Google Map of location based on Longitude/Latitude display.
- 3.2 Two IP video streams per event display.
- 3.3 Customer-defined location information display, including address, city, state and ZIP information.
- 3.4 Caller ID, time and date stamp display. Also, In Call Indicator.
- 3.5 Protection against inadvertent call or event disconnect.



Architectural & Engineering Specifications

- 3.6 Customer-uploaded 800x800 pixel area maps, floor plans, rail maps or other location identification files. Also, location identifier on Bing/Google and customer-uploaded maps.
- 3.7 Eight custom programmable UI buttons.

4.0 REQUIREMENTS

- 4.1 Hosted on the ToolVox® management platform sold by the manufacturer.

5.0 WARRANTY

- 5.1 Blue Alert® EMS software shall be warrantied against any defects, under normal use, for a period of one year from date of installation. Software maintenance programs are available after the initial warranty period expires.

6.0 MANUFACTURER

The Manufacturer shall be Code Blue Corporation. 800-205-7186, 259 Hedcor Street, Holland, Michigan 49423. www.codeblue.com. THERE ARE NO EQUIVALENTS.