# GENERAL DESCRIPTION

* 1. Blue Alert® is a highly versatile collection of emergency management software modules and services including Blue Alert® Connect, Blue Alert® Monitor, Blue Alert® Motion, and Blue Alert® Portal.

# BLUE ALERT® CONNECT

* 1. Blue Alert® Connect administration software acts as a hub for connecting devices, providing a user-friendly, web-based GUI (Graphical User Interface) for the administration of all Code Blue units.
	2. Blue Alert® Connect provides SIP registration, call routing, connections to third party PBX systems, public telephone (PSTN) and Internet (ISP) networks, and other third-party security platforms.
	3. Blue Alert® Connect Advanced Paging License supports multicast and scheduled automated paging through the Blue Alert® Connect Platform.
	4. Blue Alert® Connect will support up to 200 simultaneous phone calls and up to 1,000 device licenses.

# BLUE ALERT® MONITOR

* 1. Blue Alert® Monitor is a unique real-time monitoring and reporting application. Schedule and run tests of connected devices to ensure the speakers, buttons and microphones are always working properly.
	2. Blue Alert® Monitor provides a comprehensive set of features for faults, performance, traffic monitoring, and alarm generation making it suitable for monitoring networks of any size.
	3. Blue Alert® Monitor provides a web-based user interface for monitoring and managing your network.
	4. Blue Alert® Monitor supports a RESTful API for integration with other systems.
	5. Blue Alert® Monitor is highly scalable and can be deployed on a variety of platforms.
	6. Blue Alert® Monitor can monitor the status and activity of online and registered Code Blue units using a combination of passive and active SNMP traps. These options, and their severity include:
		+ - Action Script Triggered – Normal Severity
			- Auxiliary Out Toggled – Normal Severity
			- Call Incoming – Normal Severity
			- Call Outgoing – Normal Severity
			- Incoming DTMF Commands – Normal Severity
			- Account Registration – This has two responses (True and False) If True: Normal Severity. If False Major Severity
			- Call Failed – Warning Severity
			- Audio Playback Failed – Warning Severity
			- Script Failure – Warning Severity
			- Button Failure – Minor Severity
			- Battery Power Failure – Minor Severity
			- High Temperature – Minor Severity
			- Mic/Speaker Failure – Minor Severity
			- Cold Strat (Reboot) – Minor Severity
			- Public Address Failure (if present) – Major Severity
			- Unit Offline/Unresponsive – Critical Severity
	7. Blue Alert® Monitor traps/incidents can be toggled on or off for reporting.

# BLUE ALERT® MOTION

* 1. Blue Alert® Motion is a cloud-based video platform hosted on Amazon Web Services (AWS) with high availability performance and world leading streaming and storage technologies.
	2. Blue Alert® Motion software offers a secure video-verification & event-based recording solution.
	3. Blue Alert® Motion automatically stores all Help Point® initiated videos in the cloud, making it accessible from anywhere.
	4. Blue Alert® Motion provides cloud-based storage for playback (up to 90 days) and download capabilities.
	5. Blue Alert® Motion delivers notifications to smartphones or other devices when the platform logs a new recording.
	6. Blue Alert® Motion mobile application allows users to access event-based video recordings from anywhere with an internet connection.

# BLUE ALERT® PORTAL

* 1. Blue Alert® Portal is a web-based interface used to access Blue Alert® application status, performance history, call logs, subscription status, and other data related to Blue Alert® software applications.

# BLUE ALERT® PLATFORM DELIVERY

* 1. Blue Alert® software applications are hosted on Code Blue’s ToolVox™ XS (server appliance), ToolVox™ XV (VM application), or Nebula (cloud).

*Platform Compatibility Matrix*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Platform | Blue Alert® Connect | Blue Alert® Monitor | Blue Alert® Motion | Blue Alert® Portal |
| ToolVox™ XS (appliance) | Checkbox Checked with solid fill | Checkbox Checked with solid fill | Checkbox Crossed with solid fill | Checkbox Crossed with solid fill |
| ToolVox™ XV (application) | Checkbox Checked with solid fill | Checkbox Checked with solid fill | Checkbox Crossed with solid fill | Checkbox Crossed with solid fill |
| Nebula (cloud) | Checkbox Checked with solid fill | Checkbox Checked with solid fill | Checkbox Checked with solid fill | Checkbox Checked with solid fill |

# WARRANTY

* 1. Blue Alert® software shall be warrantied against any defects, under normal use, for a period of one year from the date of installation. Software maintenance programs are available after the initial warranty period expires.

# MANUFACTURER

* 1. The Manufacturer shall be Code Blue Corporation. 800-205-7186, 259 Hedcor Street, Holland, Michigan 49423. [www.codeblue.com.](http://www.codeblue.com/) THERE ARE NO EQUIVALENTS.