

## Product Description



A highly versatile emergency management platform for your blue light phone network, the **Blue Alert® Connect** and **Blue Alert® Monitor** Media Gateway and administration software offers unique real-time monitoring and provisioning options, effectively acting as a hub for connecting devices. It also provides connections to PBX, public telephone (PSTN) and Internet (ISP) networks, in addition to third party security platforms.

### Standard Features



Schedule and run tests of connected devices to ensure all your Help Point® features are working properly.



Remotely monitor and provision phones and public address speakers.



Generate dial tone for your Code Blue phones.

### Where IP and Analog Meet



# BLUE ALERT CONNECT



# BLUE ALERT MONITOR

- AGENT DESK
- CODE BLUE IP & ANALOG DEVICES
- INTERNET
- PBX
- SECURITY PLATFORMS
- TELEPHONE NETWORK

Interconnections via: IP: SIP, H.323  
Analog: T1 PRI, Phone Lines

### Popular Upgrades



**Blue Alert® Connect Advanced Paging License:**  
Set up multicast and scheduled automated paging through our Blue Alert® Connect Platform.



**FXS/VoIP Gateway:**  
FXS gateways connect analog phones and PSTN trunk lines to IP networks.

# Technical Features

## Software Features

- Remotely monitor emergency phones and audio paging speakers
- Schedule and run tests of connected devices
- Generate dial tone for IP and analog emergency phones
- Support up to 200 simultaneous calls
- Connect to PBX, public telephone (PSTN) and internet (ISP) networks and third party security platforms

## Protocols

- H.323
- IAX
- SIP (Session Initiation Protocol)

## Codecs

- ADPCM
- G.711 (A-Law & u-Law)
- G.722

## Traditional Telephony Interoperability

- E&M/E&M Wink
- Feature Group D
- FXO/FXS
- GR-303
- Groundstart
- Kewlstart
- Loopstart
- MF and DTMF support
- MFC-R2
- Robbed-bit signaling (RBS) types

## Configuration

- Remote
- **Onsite**
  - 2 days
  - 1 day

## Support Plans

- 1 hour
- 5 hours
- 10 hours

## Options

- T1 Interface
- FXO Interface
- 4-, 8- and 24-port FXS Gateway options

# Available Formats

## ToolVox XS

Server Appliance

### Hardware Features

- **1U chassis size**
  - **Height:** 1.7"
  - **Width:** 19"
  - **Depth:** 22.5"
  - **Weight:** 5.8 lbs.
- Latest Ubuntu LTS OS
- Swappable RAID drives

### Did you know?

Server and VM options include up to **1,000 device licenses**.

## ToolVox XV

VM Download

### Download File Types

- OVA
- OVF
- Others available upon request.

### Minimum Specs Required

- **CPU:** Dual-core
- **RAM:** 2GB
- **Disk Space:** 200GB

### Recommended Specs

- **CPU:** Quad-core
- **RAM:** 4GB
- **Disk Space:** 500GB



### Provisioning

- Provided via an onsite VPN Router

Note: Specifications subject to change without notice or obligation on the part of Code Blue Corporation.