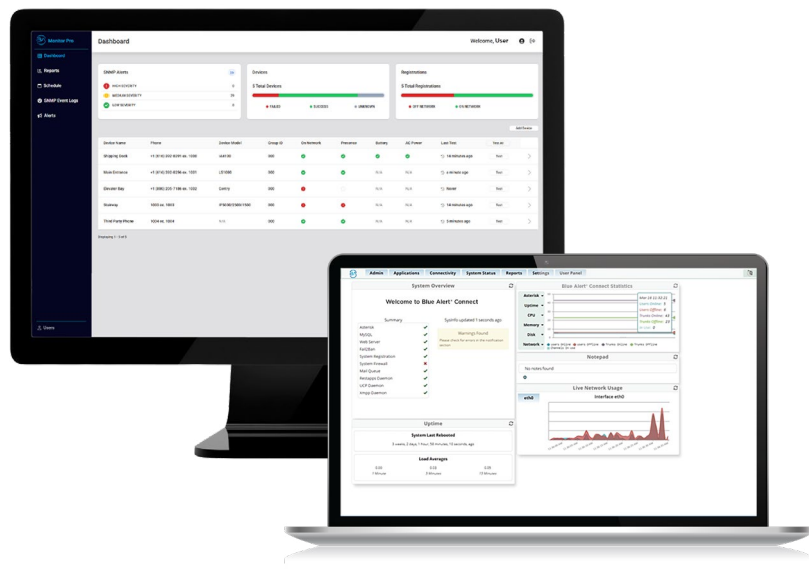




Product Description

A highly versatile emergency management platform for your blue light phone network, the **Blue Alert® Connect** and **Blue Alert® MonitorPro** Media Gateway and administration software offers unique real-time monitoring and provisioning options, effectively acting as a hub for connecting devices. It also provides connections to PBX, public telephone (PSTN) and Internet (ISP) networks, in addition to third party security platforms.

Learn more about **Blue Alert® MonitorPro** on page 3.

Standard Features



Generate dial tone for IP and analog emergency phones. Support 200+ simultaneous calls.



Connect to PBX, public telephone (PSTN) and internet (ISP) networks and third-party security platforms.



Schedule and run tests of connected devices to ensure the speakers and buttons are working properly.



Remotely monitor and provision phones and public address speakers.

Where IP and Analog Meet

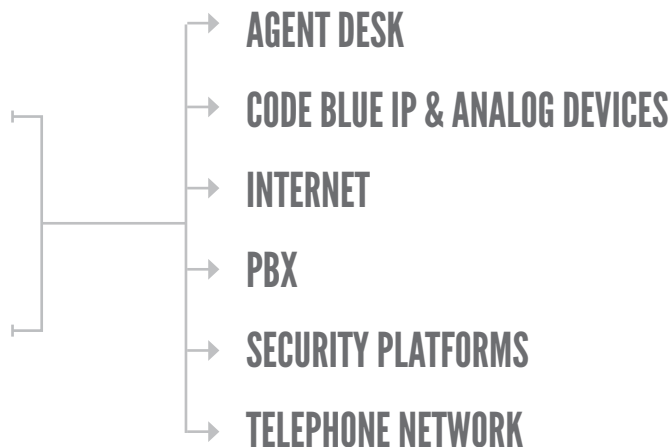


BLUE ALERT
CONNECT



BLUE ALERT®
MONITOR^{PRO}

Interconnections via: **IP:** SIP, H.323
Analog: T1 PRI, Phone Lines



Popular Upgrades



Blue Alert® Connect Advanced Paging License:
Set up multicast and schedule automated paging through our Blue Alert® Connect Platform.



FXO/FXS Gateways:
FXO/FXS gateways connect analog phones and PSTN trunk lines to IP networks.

Technical Features

Software Features

- Remotely monitor emergency phones.
- Schedule and run tests of devices on & off system.
- Generate dial tone for IP and analog emergency phones
- Support up to 200 simultaneous calls
- Connect to PBX, public telephone (PSTN) and internet (ISP) networks and third party security platforms

Protocols

- PJSIP

Codecs

- G.711 (A-Law & u-Law)
- G.722
- G.726
- GSM
- And more!

Traditional Telephony Interoperability

- Works with FXS/FXO Module

Additional Configuration

- Remote Technical Support

Support Plans

- 5 hour
- 7.5 hours
- 10 hours

Options

- FXO Interface
- FXO/FXS Interoperability

Available Formats

ToolVox™ XS Server Appliance

Hardware Features

- 1U chassis size
 - Height: 1.7"
 - Width: 19"
 - Depth: 22.5"
 - Weight: 26.89 lbs.
- Debian 12 OS
- Software RAID 1



Did you know?

You can add up to **1000 devices** to a Toolvox™ server appliance or virtual machine.

ToolVox™ XV VM Download

Download File Types

- OVA
- OVF
- Others available upon request.

OVA Specs

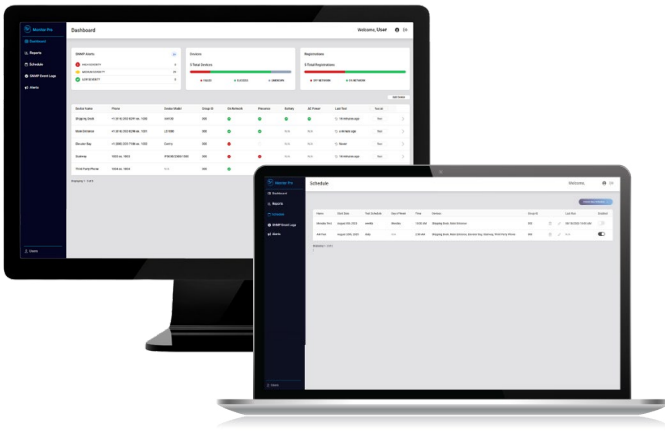
- CPU: Quad-core
- RAM: 4GB
- Disk Space: 50 GB



Provisioning

- Provided via an onsite VPN Router

Note: Specifications subject to change without notice or obligation on the part of Code Blue Corporation.



Upgrade to Pro

Blue Alert® MonitorPro is an upgrade to Blue Alert® Monitor, offering an exclusive analog & SIP phone diagnostic feature that checks connections. Combined with Monitor's powerful capabilities, this upgrade provides the ultimate support to completely eliminate the manual work of verifying each phone's functionality.

- Dashboard
- Reports
- Schedule
- SNMP Event Logs
- Alerts
- Users

Simple Dashboard

Welcome, [User]

SNMP Alerts

29

- HIGH SEVERITY: 0
- MEDIUM SEVERITY: 29
- LOW SEVERITY: 0

Devices

5 Total Devices

● FAILED ● SUCCESS ● UNKNOWN

Registrations

5 Total Registrations

● OFF NETWORK ● ON NETWORK

Device Name	Phone	Device Model	Group ID	On Network	Presence	Battery	AC Power	Last Test	Test All
Shipping Dock	+1 (616) 392-8391 ex. 1000	IA4100	000	✓	✓	✓	✓	14 minutes ago	Test
Main Entrance	+1 (616) 392-8296 ex. 1001	LS1000	000	✓	✓	N/A	N/A	a minute ago	Test
Elevator Bay	+1 (800) 205-7186 ex. 1002	Centry	000	✗	✗	N/A	N/A	Never	Test
Stairway	1003 ex. 1003	IP5000/2500/1500	000	✗	✗	N/A	N/A	14 minutes ago	Test
Third Party Phone	1004 ex. 1004	N/A	000	✓	✓	N/A	N/A	5 minutes ago	Test

Displaying 1 - 5 of 5

Software Features

- Easy-to-use dashboard
- Automated device testing
- Reports on failed calls
- Instant fail alerts
- Detailed event logs

Schedule

Welcome, [User]

Name	Start Date	Test Schedule	Day of Week	Time	Devices	Group ID	Last Run	Status
Monday Test	August 26, 2025	weekly	Monday	10:00 AM	Shipping Dock, Main Entrance	000	8/26/2025 10:00 AM	✓
all Test	August 26, 2025	daily	11:15	2:00 AM	Shipping Dock, Main Entrance, Elevator Bay, Stairway, Third Party Phone	000	8/26/2025 11:15 AM	✗

Schedule Diagnostics

Reports

Welcome, [User]

Date	Status	Devices	Group ID
August 26, 12:00 PM	✓	Main Entrance	000
August 26, 12:00 PM	✓	Main Entrance	000
August 26, 12:00 PM	✗	Third Party Phone	000
August 26, 12:00 PM	✗	Stairway	000
August 26, 12:00 PM	✓	Shipping Dock	000
August 18, 10:00 AM	✓	Shipping Dock	000
August 18, 10:00 AM	✓	Main Entrance, Shipping Dock	000
August 11, 10:00 AM	✓	Shipping Dock	000
August 06, 10:00 AM	✓	Shipping Dock	000
August 06, 10:00 AM	✓	Shipping Dock	000

Run Reports

Alerts

Welcome, [User]

Alert Type	Recipient	Schedule	Frequency	Day of the Week	Time
Test Failure	TS	daily	daily	11:15	12:00 PM
Test Summary	TS	all Test	daily	11:15	12:00 PM
SNMP	TS	daily	daily	11:15	12:00 AM
Test Summary	TS	Monday Test	Monday	Monday	10:00 AM

Receive Alerts

SNMP Event Logs

Welcome, [User]

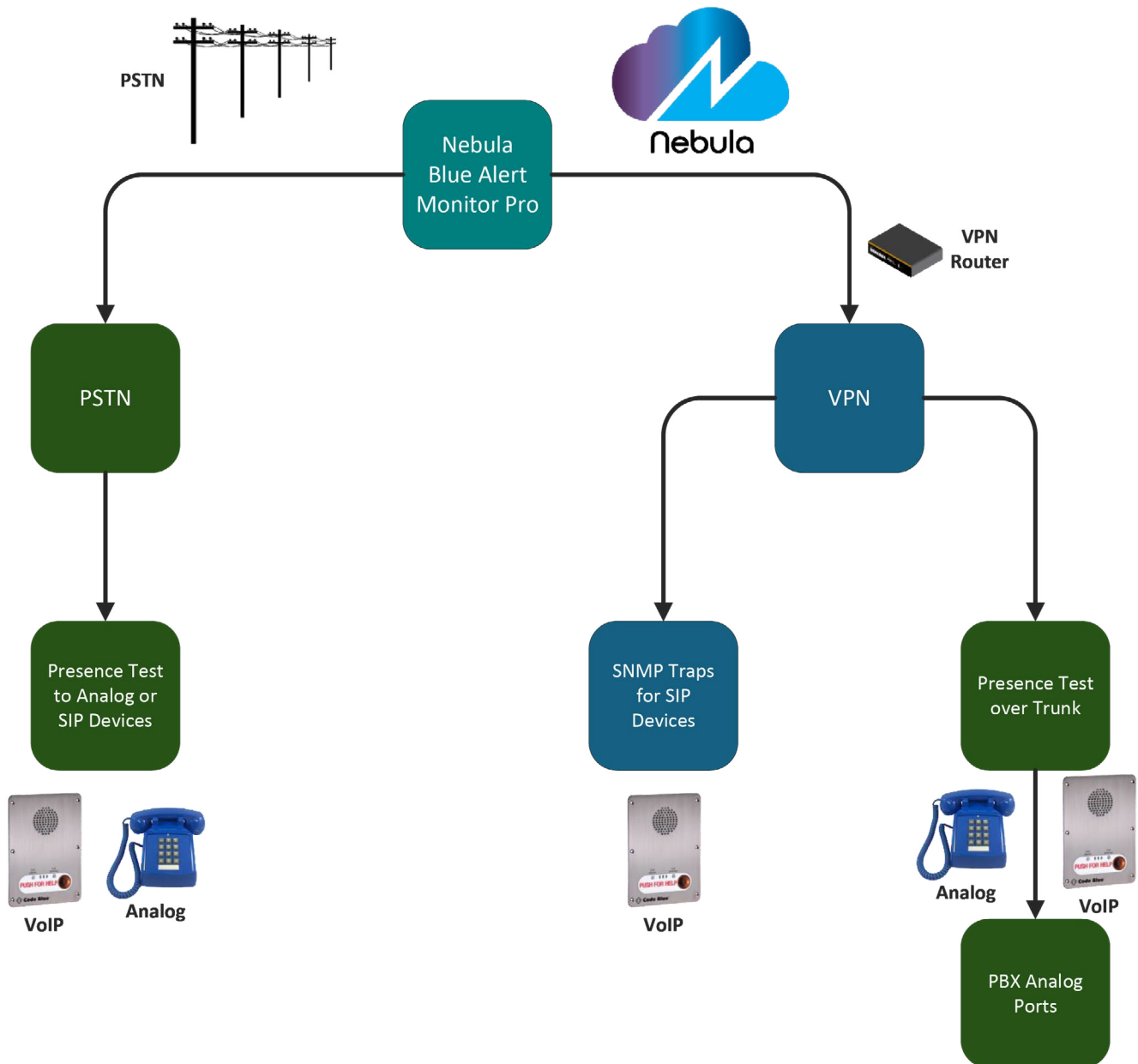
Date	Alert Name	Alert Description	Alert Status	Group ID	Severity	Received At
Main Entrance	callComplete	Sends a notification when a call completes	✓	000	✓	8/26/2025 12:00 PM
Main Entrance	callTriggered	Sends a notification when a call trigger is issued	✗	000	✗	8/26/2025 12:00 PM
Main Entrance	callAnswered	Sends a notification when the system receives a call	✓	000	✓	8/26/2025 12:00 PM
Main Entrance	callComplete	Sends a notification when a call completes	✓	000	✓	8/26/2025 12:00 PM
Main Entrance	callTriggered	Sends a notification when the system receives a call	✗	000	✗	8/26/2025 12:00 PM
Main Entrance	callAnswered	Sends a notification when the system receives a call	✓	000	✓	8/26/2025 12:00 PM
Main Entrance	buttonPressed	Sends a notification when a button is pressed	✗	000	✗	8/26/2025 12:00 AM
Main Entrance	buttonPressed	Sends a notification when a button is pressed	✗	000	✗	8/26/2025 12:00 AM
Main Entrance	audioDeviceFailure	Sends a notification when the audio device is failed	✗	000	✗	8/26/2025 12:00 AM
Main Entrance	audioDeviceFailure	Sends a notification when the audio device is failed	✗	000	✗	8/26/2025 12:00 AM

Review Event Logs

Note: Specifications subject to change without notice or obligation on the part of Code Blue Corporation.

How It Works - Cloud

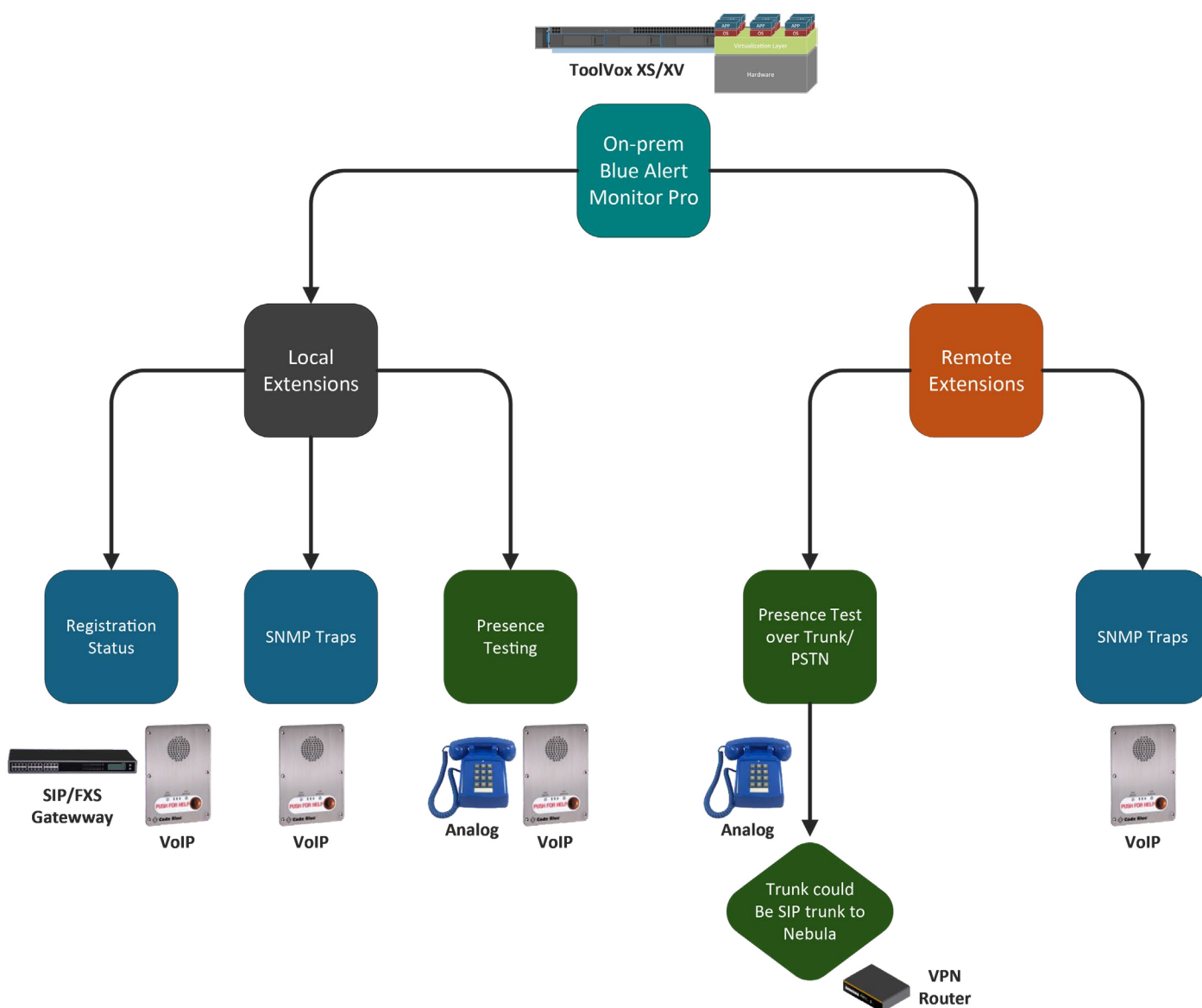
With a cloud-based setup, Blue Alert® MonitorPro connects through Nebula® Cloud to link all emergency phones across your network, either directly or via a VPN for secure access. The system runs automated diagnostics, detects issues, and centralizes reports and alerts in real time.



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How It Works - Server/VM

For organizations running on-premises, Blue Alert® MonitorPro is installed on a dedicated server or virtual machine. It runs diagnostics locally, detects issues, and centralizes reports and alerts.



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