

MAINTAINING YOUR CODE BLUE UNITS

There are a number of proactive steps that can be taken to ensure your emergency communication products continue to look and work like new long after they are installed.

With 30-plus years of experience and expertise, here is how we prevent the issues raised by these frequently asked questions:

How can I stop **pests** and **debris** from entering my Code Blue pedestal?



A weather-resistant rubber Pedestal Base Gasket is anchored inside the base of the unit and covered with polypropylene mesh that allows the power conduit to pass through, while maintaining the proper air flow to prevent condensation and overheating. If your legacy units do not have base gaskets, you can order them by contacting Customer Service.

How can I ward off **condensation** and **excessive heat** in pedestal Help Points[®] ?



We recommend that all pedestals contain a minimum of a ½-inch air gap between the foundation and the unit to prevent the collection of excess moisture, heat and other atmospheric issues. Additionally, a solar active vent can be included for areas that experience extreme heat.

How can I keep the unit **looking like new**?

Code Blue's seven-step paint process means the paint won't fade, but debris, dust and dirt can make it appear dull. Wiping or washing your painted and stainless steel units quarterly with a buffer or stainless steel cleaner can prevent the buildup of environmental debris. We also offer maintenance kits that can restore painted units with faded or scuffed paint.

How can I prevent **stainless steel** from **corroding**?



Frequently, a basic stainless steel cleaner will work to remove things such as fingerprints and light debris. We also offer a paint & clear coating process that provides a similar appearance to stainless-steel, with additional protection from severe conditions such as saltwater, rain and snow.

How can I know if there's something **mechanically wrong** with our phones?

ToolVox[®], Code Blue's award-winning systems management platform, can schedule and run tests of connected devices to ensure the phones and all components - including speakers, buttons and microphones - are properly working. This also eliminates the need for your team to perform manual visits to regularly test each phone.



Code Blue[®]

Interested in learning how you can be proactive in the maintenance of your Code Blue product? Contact Customer Service via email at customerservice@codeblue.com or 800-205-7186.

