

## PRODUCT END OF LIFE (EOL) NOTIFICATION

Notice Date: August 15, 2022

To Whom It May Concern:

Code Blue appreciates your business and values our partnership. We are writing this letter to inform you of an end of life (EOL) status for the IP5000 VoIP speakerphone. The decision was made due to the global semi-conductor shortage and the release of our newest VoIP speakerphones, LS1000 and LS2000.

EOL Model: IP5000

Substitute Items: LS1000 & LS2000

• Effective Date: 8/15/2022

## **Model Names & Part Numbers**

IP5000 Replacement Phones (Discontinued Products)

LS1000 Replacement Phones (Replacement Products)\*

| Model           | Part # | Model     | Part # |
|-----------------|--------|-----------|--------|
| IP5000-s        | 50101  | LS1000-s  | 70101  |
| IP5000-d        | 50102  | LS1000-d  | 70102  |
| IP5000-k        | 50103  | LS1000-k  | 70103  |
| IP5000-se       | 50104  | LS1000-se | 70104  |
| IP5000-de       | 50105  | LS1000-de | 70105  |
| IP5000-ke       | 50106  | LS1000-ke | 70106  |
| IP5000-ssp cast | 50107  | LS1000-sa | 70107  |
| IP5000-dsp cast | 50108  | LS1000-da | 70108  |

IP5000 Enclosure Phones (Discontinued Products)

LS1000 Enclosure Phones (Replacement Products)\*

| Model           | Part #  | Model     | Part # |
|-----------------|---------|-----------|--------|
| IP5000-s        | 60101   | LS1000-s  | 70101  |
| IP5000-d        | 60102   | LS1000-d  | 70102  |
| IP5000-k        | 60103   | LS1000-k  | 70103  |
| IP5000-se       | 60104   | LS1000-se | 70104  |
| IP5000-de       | 60105   | LS1000-de | 70105  |
| IP5000-ke       | 60106   | LS1000-ke | 70106  |
| IP5000-ssp cast | 60107-1 | LS1000-sa | 70107  |
| IP5000-dsp cast | 60108   | LS1000-da | 70108  |

<sup>\*</sup> LS1000 available as a VoIP speakerphone with an onboard camera option. LS2000 includes a handset and is now available.



## **Future Quotes and Orders**

Our LS1000 speakerphone is now our IP phone of choice for all future Code Blue sales quotes and orders. Any PO received containing an IP5000 part number will instead be provided a quote for the equivalent LS1000 part number.

Email: insidesales@codeblue.com\_

Phone: (800) 205-7186

## **Future RMA's**

Components such as buttons, mics, speakers etc. can still be repaired or replaced through an RMA. If the issue pertains to the IP5000's PCB board, the phone will be upgraded to its LS1000 equivalent.

While we sincerely apologize for any inconvenience this may cause, we are excited for the future of our VoIP speakerphone product family and here to help with your projects.