

PRODUCT END OF LIFE (EOL) NOTIFICATION

Notice Date: December 20, 2023

To Whom It May Concern:

Code Blue appreciates your business and values our partnership. We are writing this letter to inform you of an end of life (EOL) status for Blue Alert[®] EMS software.

Substitutions & Timeline

- EOL Software: Blue Alert[®] EMS
- Substitute Items: N/A
- Effective Date: 12/20/23

Ongoing Support

While Blue Alert[®] EMS is still available for legacy ToolVox X3 servers, there will be no updates, patches, or guarantees of uninterrupted service for the software. Code Blue will continue to provide setup, configuration, and general troubleshooting support. If any updates to the operating system hinder Code Blue's ability to support and resolve potential software issues, Blue Alert[®] EMS end of service (EOS) may be required. However, EOS will not go into effect unless any operating system changes out of Code Blue's control force the action.

- Email: technicalsupport@codeblue.com
- Phone: (800) 205-7186

While we sincerely apologize for any inconvenience this may cause, we are excited for the future of our Blue Alert[®] application family and here to help with your projects.