

Domestic Equipment

Code Blue warrants to the original purchaser (Buyer), for the warranty period listed below, that under normal use and service after proper installation the Code Blue products listed below and purchased from Code Blue or its authorized dealer(s) shall be free from manufacturing defects of material and workmanship:

- Code Blue Units – warranted for 2 years from Code Blue invoice date, excluding electrical components for cellular; ToolVox® Communication Manager components; batteries, light bulbs and similar replaceable items; minor adjustments, and custom programming.
- Wet Coat Paint is warranted for 5 years.
- Wet Coat Paint with a Clear Coat top coat finish is warranted for 7 years.
- Powder Coat Paint is warranted for 2 years.
- Powder Coat Paint with a Clear Coat top coat finish is warranted for 3 years.
- Stainless steel is warranted for 2 years.
- All painted and stainless products should be detailed or cleaned every three months to maintain their shine and remove any contaminants that might have been collected from the environment. Failure to maintain the product may result in loss of warranty.
- The IA4100 Series speakerphone is warranted for 2 years.
- The IP5000 Series speakerphone is warranted for 2 years.
- The IP2500 Series speakerphone is warranted for 2 years.
- The IP1500 Series speakerphone is warranted for 2 years.
- Centry® Series products are warranted for 3 years.
- Electrical components for cellular – warranted for 1 year from Code Blue invoice date.
- ToolVox server components – warranted for 1 year from Code Blue invoice date.

Code Blue's sole obligation and Buyer's sole remedy under this warranty are limited and conditioned as follows:

Code Blue does not accept any return that is beyond 60 days old.

Code Blue does not accept returns of non-stocked items unless there is a manufacturer's defect. These parts include: solar panel and mount, public address speakers and amplifiers, solar Wind-Assist™, batteries, decorative lantern tops, AED or AOR products.

All third party product RMA requests must go through the third party manufacturer.

Code Blue will repair or replace, at Code Blue's sole option, the defective Unit, defective components of the Unit or parts when such are returned to Code Blue at the address below, freight prepaid by Buyer before the expiration of the applicable limited warranty period with proof of purchase, description of the damage or defect and the related circumstances. Requests for return must be in writing using the RMA form (copy available at codeblue.com) and approved by Code Blue prior to return. If Code Blue chooses to replace the Unit, component or part, this warranty does not include any costs for removal of the defective item or installation of the replacement item. If Code Blue chooses to repair the Unit on site, this warranty covers the costs of the parts used only. Code Blue does not pay for travel, freight, dealer service or any other labor charges associated with warranty work. If Code Blue in its sole discretion chooses to ship a replacement Unit or component prior to return of the items claimed to be defective, Code Blue will invoice Buyer for any Units, components or parts shipped pending a determination by Code Blue that the repair or replacement is covered by this warranty. This warranty is void (i) if the Unit, component or part is not operated in conformance with installation, environmental, mechanical or electrical requirements, or within thermal stress limits, or (ii) to the extent that any malfunction is the result of misuse, abuse, improper installation or application, such as connecting to third party products not approved by Code Blue, alteration, accident, or negligence in use, storage, transportation, or handling, or if the original identification markings on the Unit, component or part have been removed, defaced or altered.

Only authorized Code Blue representatives are allowed to perform warranty repair service. Service by non-authorized personnel will void this warranty. This warranty is voided in the event Buyer or anyone else alters or modifies the Unit without Code Blue's prior written authorization. Failure to follow Code Blue's recommended installation procedures and instructions will also void this warranty.

Code Blue Units or parts damaged in shipping are not covered under warranty and are the responsibility of the Buyer. Code Blue does not warrant products that have been damaged due to: modification, alteration, repair or service by anyone other than an authorized Code Blue representative, physical abuse to, or misuse of, the product; operation in a manner contrary to the instructions provided by Code Blue; faulty installation; improper maintenance; freight damage; acts of nature such as lightning or fluctuation in electrical power; or substituted parts or accessories of other manufacturer's. If a customer chooses to use their own shipping account, then they must accept full responsibility of the freight and how it is delivered to the customer. Any damages or damage claims are the sole responsibility of the customer using their own freight account.

Code Blue reserves the right to make changes in design and to make additions or improvements without incurring an obligation to modify or install same on previously manufactured products or any obligation to contact Buyer.

Code Blue neither assumes nor authorizes any other person or entity to assume for Code Blue any liabilities in connection with the sale of Code Blue products other than this express warranty. This warranty is afforded by Code Blue only to Buyer and not to any other person or entity. Should any dealer or contractor elect to offer its own warranty with respect to Unit, Code Blue is not responsible for such warranty. No Code Blue dealer or employee is authorized to make any modification to this warranty without the expressed written authorized consent of Code Blue. Code Blue's liability in any event shall not exceed the purchase price of the unit or part, and in no event shall Code Blue be liable for lost profits or special, actual or consequential damages of any nature, including without limitation, personal injury (including death) or property damage, or any loss or damage resulting from the interruption or failure in the operation of the product or any service rendered by Code Blue, for Code Blue's failure to meet shipment schedules or for any other reason.

The foregoing warranties are expressly in lieu of all other warranties, expressed or implied, including the implied warranties of merchantability and fitness for a particular purpose. There are no warranties which extend beyond the description on the face of this document. Any expressed warranty not provided here and any remedy which but for this provision might arise by implication or operation of law is excluded and disclaimed.

The name "Code Blue," its associated trade names, logos, and trademarks are the exclusive property of Code Blue and nothing here gives Buyer any interest in same. Buyer may not use the name "Code Blue" or its associated trade names, logos, and trademarks without prior written authorization.

All sales to Buyer will be governed and construed in all respects in accordance with the laws of the State of Michigan. The sole venue for any claim shall be Kent County, Michigan, and the sole jurisdiction for same shall be with the State Courts of Michigan. Code Blue may at its option require Buyer to participate in an alternative dispute resolution procedure as a condition to any court action by Buyer. Notwithstanding any provision to the contrary, Code Blue reserves the right to modify, amend or terminate warranties offered on its products at any time with or without notice to Buyer.