CODE BLUE CATALOG

Public Help Telecommunication Solutions

Code Blue®

scan
for the most recent
version of this catalog.

INSIDE GUIDE

Page 4
Purpose for a Help Point®

A Help Point® is more than just a call box. Discover how our Help Point® can benefit your location.

Page 6
Selecting and Configuring Units

Configuring a Help Point® can get overwhelming: 5 easy steps to a final configuration.

Page 8-13
Help Point® Towers

CB1 Towers, CB5 Slim Towers, CB9 Pedestals, CBRT Rectangular Tower.

Page 14-17
Help Point® Surface Mounts

CB2 Wall Mounts, CB4 Hooded Wall Mounts.

Page 18-21
Code Blue Speakerphones

From our small footprint phones, to our Help Point® faceplate phones, our proprietary speakerphone designs mean business.

Page 22 See what's new!
Blue Alert® Software

The New Generation is Here. Experience a smarter, faster, and more intuitive Blue Alert® designed for what's next.

Page 24
Nebula™ Network

Ditch the network headaches. Run your entire Help Point® system on an un-hackable remote private network. Introducing Code Blue's *managed* cloud platform: Nebula™.

Page 26-29
Build End-to-End Solutions

Its not just a Blue Light phone anymore. See three examples of how Code Blue can help people raise their standard of care on their property.

PRESENCE WITH PURPOSE

More than just a call box.

Increase your Presence

Whether you aim to deter or detect suspicious/criminal activity, or you want to be present to assist your patrons, customizing your Help Points can help you provide the presence that fits your need.

Improve your Response

Whether it is an accident, fire, natural disaster, or someone in need of information or assistance, Code Blue products are designed to empower your personnel to gather information and facilitate a quick & intelligent response.

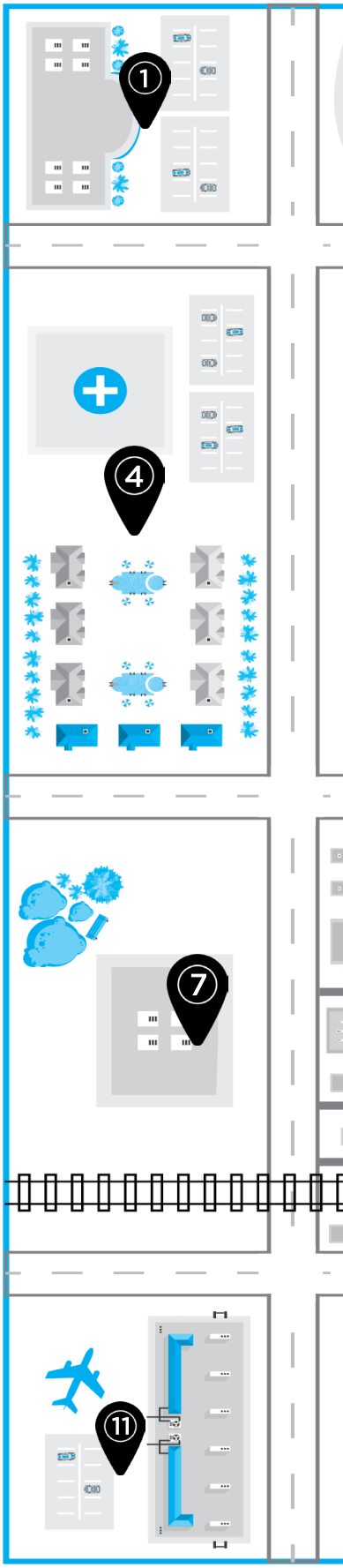
Promote your Brand

With customized colors & graphics, you can promote your brand and show your willingness to provide “Help at the touch of a button®”.

Enhance your Customer Service

Quickly and effectively resolving personal emergencies, such as a flat tire, a car that won’t start, a malfunctioning gate, or issues with a ticket machine, reflects positively on your brand and customer service ratings.

Whe



1. Shopping Centers, 2. Beaches, 3. School Campuses, 8. City Sidewalks, 9. Recreation

ere do you Help Point®?

Campuses, 4. Hospital Campuses, 5. Stadiums, 6. Casinos, 7. Corporate
, 10. Transit Systems, 11. Airports, 12. Parking Facilities, 13. Parks

Places with

- **Parking**: Lots, decks, and garages.
- **Walkways:** Concourses, sidewalks, trails, hallways, open spaces, bridges, tunnels.
- **Entrances:** Guarded or Unmanned.

Such as...

Hospitals
- CB1 on sidewalks
- CB2 wall-mounted in parking garages
- CB4 pole-mounted or CB5s in parking lots
- CB5p on parking decks or top deck of garages

Schools
- CB1 on sidewalks and trails
- CB4 pole-mounted or CB5s in parking lots

Transit Systems
- CB1 on platforms or at bus stop shelters
- CB2 on underground platform walls
- CB4 call boxes on platforms and in parking lots

Airports
- CB2 wall-mounted in parking garages or overpasses
- CB4 pole-mounted or CB5s in parking lots
- CB5p on parking decks or top deck of garages
- CB6 or Centry® in concourses and skyways

Corporations
- CB1 on sidewalks
- CB2 wall-mounted in parking garages
- CB4 pole-mounted or CB5s in parking lots
- CB4 curb-mounted or CB9 at gated entrances

Cities
- CB1 on sidewalks
- CB2 on bridges and in tunnels
- CB4 pole-mounted or CB5s in parking lots
- CB5p on parking decks or top deck of garages

Beaches
- CB1 on beaches, piers and/or boardwalks
- CB4 pole-mounted or CB5s in parking lots
- Centry on pavilion walls

Shopping Centers
- CB1 on sidewalks
- CB2 wall-mounted in parking garages
- CB4 pole-mounted or CB5s in parking lots
- CB5p on parking decks or top deck of garages
- Centry in restroom hallways and food courts

Stadiums
- CB1 at stadium entrances
- CB4 pole-mounted or CB5s in parking lots
- CB6 or Centry® in perimeter concourses

Casinos
- CB4 pole-mounted or CB5s in parking lots
- CB5p in paring deck or top deck of garages

Parks & Recreation
- CB1 on trails

CONFIGURING HELP POINTS®

As simple - or as robust - as you need it to be.

1 Decide how your enclosure will be mounted and pick the enclosure model/series best suited for your location.

Free Standing Series/Models

- + CB1 CB1e, CB1s, CB1w (pg. 8)
- + CB5 CB5p, CB5s (pg. 10)
- + CB9 CB9s, CB9t (pg. 12)
- +CBRT (pg. 13)

Wall or Pole-Mounted Series

- + CB2 CB2a, CB2e, CB2s (pg. 14)
- + CB4 CB4r, CB4s, CB4u (pg. 16)
- + CB6 CB6 and Speakerphones (pg. 18)

2 Select your Help Point® color and graphics.

Choose from our standard colors or we can color-match your brand colors in Pantone or RAL. (pgs. 26-27)

3 Choose a faceplate and phone.

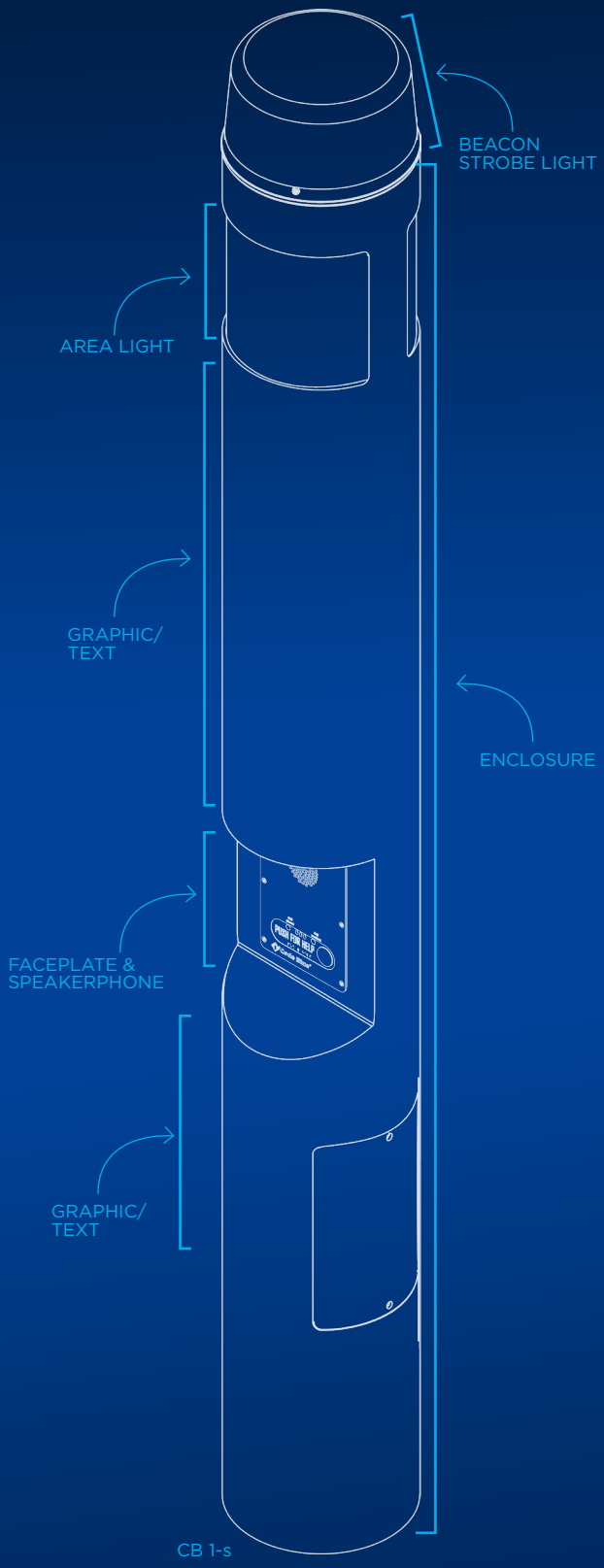
Customize your faceplate and phone with analog or IP, additional buttons, keypads and more. (pgs. 20-21)

4 Consider power options and property voltage availability.**

Know the incoming power and voltage options at the installation site.

5 Determine your connection platform.

Network management, maintenance and monitoring options. (pg. 24-25)



From Concept to Construction

A wide variety of tools are available online to aid your design process at **codeblue.com/resources**.

- Configurator Forms
- Drawings
- Guides
- Product Sheets
- Videos
- Product Photos

Did you know?

Failover Connectivity

Code Blue offers a multicarrier SIM and eSIM solution for reliable failover backup. Our SIM and eSIM options seamlessly roam between major network carriers to ensure uninterrupted cellular connectivity.

Faceplate & Speakerphones

Faceplates and speakerphones are sold separately and should be factored into the configuration your Help Point®. This provides greater flexibility in customizing each unit to your specific communication and functionality needs.

**POWER OPTIONS

Hard Wire | PoE | Solar | NightCharge® (switched grid)

NETWORK OPTIONS

Cellular | Copper | Ethernet | Fiber | Wireless

CB1 SERIES

Tower Enclosures

Designed for

- Sidewalks
- Park trails
- Transit platforms

Key Features

Its **size** being the most notable feature, the iconic CB1 towers are highly visible. Their presence not only **deters crime**-related events, it offers a convenient source of emergency and/or concierge assistance to patrons.

The steel construction gives our cylindrical Help Points® **unmatched durability**: standing tall and ready to make the call, withstanding vehicle impacts, floods and hurricanes.

Mounting Kit Options

CB1 Foundation Anchor Kit

Template and anchor bolts.

Part # **40058**

CB1 Deck Mount Kit

Template, plates, and anchor bolts.

Part # **40215**

CB1-e

CB1-s

	Specifications				Power					Communication			Lighting			Options			
	Height (ft.)	Diameter - base (in.)	Steel Thickness (in.)	Weight (lbs.)	Hard Wire	Voltages (AC)	NightCharge®	PoE	Solar	Hard Wire	Cellular	IP Wireless	LED Faceplate Light	Beacon/Strobe	Area Light	AED	Audio Paging	Overhead Camera Mount	Dual Faceplates
CB 1-e	9	12.8	0.135	160	●	12-24*, 120, 240, 277	●	●		●	●	●	●	●		●	●	●	●
CB 1-s	9	12.8	0.135	210	●	12-24*, 120, 240, 277	●	●		●	●	●	●	●	●	●	●	●	●
CB 1-w	10	12.8	0.135	280		12 (DC only)			●	●	●	●	●	●			●		●

CB1-w

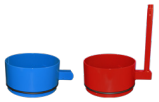
Model Options & Accessories

ACCESSORY
Overhead Camera Mount
To add 360˚ camera surveillance.

(Camera not included)

ACCESSORY
360º Loudspeaker
To add 360˚ Audio Paging loudspeaker function.

ACCESSORY
Equipment Rings
To encase and mount third party electronics for point-to-point mesh networks.



5.25 in — 5.25 in w/ Post

ACCESSORY
Active Vent
Solar-powered fan cools electronics and prevents lens fog.

Single opening

AED housing

(AED not included)

[D]

Dual opening option

[E]

CB1 Models	-e	-s	-w
Single opening	CB1-e [A]	CB1-s [B]	CB1-w [C]
Single opening, AED	CB1-e AED	CB1-s AED [D]	x
Dual opening	CB1-ed [E]	CB1-sd	CB1-wd
Dual opening, AED	CB1-ed AED	CB1-sd AED	x

CB5 SERIES

Designed for

- Parking Lots & Decks
- Walkways, Trails

Economy Enclosures

Key Features

Our **slim** cylindrical tower Help Point® series are ideal for parking lots or parking decks. These CB5 towers can also be an **economical alternative** to our CB1 series.

The quarter-inch thick steel gives our cylindrical Help Points® **unmatched durability**: standing tall and ready to make the call, withstanding vehicle impacts, floods and hurricanes.

Mounting Kit Options

CB5 Foundation Anchor Kit

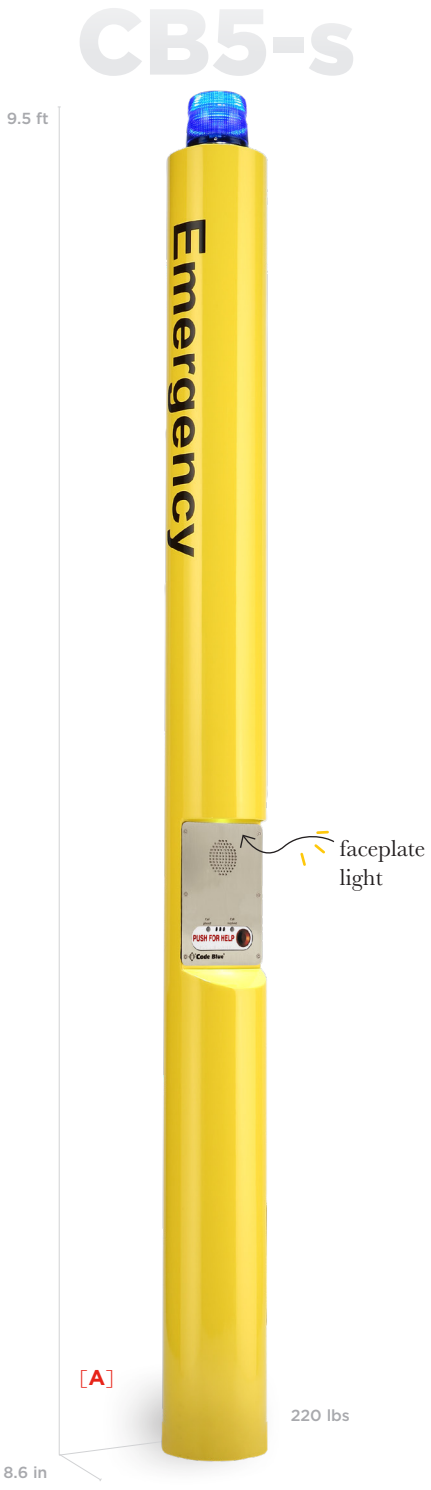
Template and anchor bolts.

Part # **40060**

CB5 Deck Mount Kit

Template, plates, and anchor bolts.

Part # **40215**



	Specifications				Power					Communication			Lighting			Options			
	Height (ft.)	Diameter - base (in.)	Steel Thickness (in.)	Weight (lbs.)	Hard Wire	Voltages (AC)	NightCharge®	PoE	Solar	Hard Wire	Cellular	IP Wireless	LED Faceplate Light	Beacon/Strobe	Area Light	AED	Audio Paging	Overhead Camera Mount	Dual Faceplates
CB 5-s	9.5	8.6	0.25	220	●	12-24*, 120, 240, 277		●		●	●		●	●			●	●	●
CB 5-p	7.6	8.6	0.25	190	●	12-24*, 120, 240, 277		●		●	●		●	●				●	●

Model Options & Accessories

ACCESSORY
Cellular Antenna

ACCESSORY
Overhead Camera Mount
To add 360˚ camera surveillance.
(Camera not included)

ACCESSORY
360º Loudspeaker
To add 360˚ Audio Paging loudspeaker function.

CB5-p

Dual opening option

[C]

CB5 Models	-p	-s
Single opening	CB5-p [B]	CB5-s [A]
Dual opening	CB5-pd	CB5-sd [C]

CB9 SERIES

Pedestal Enclosures

Key Features

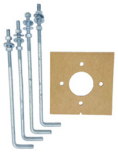
The same diameter as our CB1 models, this series drops the blue light beacon to offer concierge assistance. The **car and truck-height** 9-t models assist drivers at a gated vehicle entry. A 9-s model serves pedestrians requiring access at building entrances.

The quarter-inch thick steel gives our cylindrical Help Points® **unmatched durability**: standing tall and ready to make the call, withstanding vehicle impacts, floods and hurricanes.

CB9-s

CB9-tdd

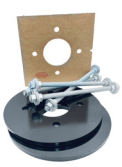
Mounting Kit Options



CB9 Foundation Anchor Kit

Template and anchor bolts.

Part # **40058**



CB9 Deck Mount Kit

Template, plates, and anchor bolts.

Part # **40215**

CB9 Models	-s	-t
Single	CB9-s [A]	CB9-ts
Single/Single	x	CB9-tss
Single/Dual	x	CB9-tsd
Dual	CB9-sd	CB9-td
Dual/Single	x	CB9-tds
Dual/Dual	x	CB9-tdd [B]

CB-RT MODEL

Rectangular Enclosure

Key Features

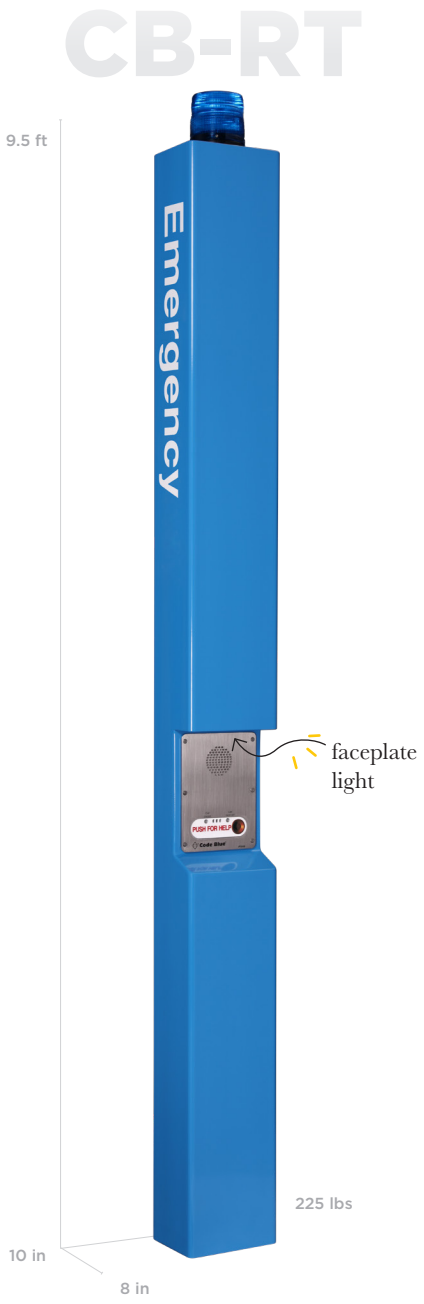
Our only rectangular tower design, this Help Point® is another **alternative look** to our CB1 cylindrical tower.

ACCESSORY

Overhead Camera Mount

To add 360° camera surveillance.

(Camera not included)



Mounting Kit Options

CBRT Foundation Anchor Kit

Template and anchor bolts.

Part # **40059**

CBRT Deck Mount Kit

Template, plates, and anchor bolts.

Part # **40352**

	Specifications				Power					Communication			Lighting			Options			
	Height (ft.)	Diameter - base (in.)	Steel Thickness (in.)	Weight (lbs.)	Hard Wire	Voltages (AC)	NightCharge®	PoE	Solar	Hard Wire	Cellular	IP Wireless	LED Faceplate Light	Beacon/Strobe	Area Light	AED	Audio Paging	Overhead Camera Mount	Dual Faceplates
CB RT	9.5	10x8	0.1875	225	●	12-24*, 120, 240, 277		●		●			●	●				●	
CB 9-s	5	12.8	0.25	190	●	12-24*, 120, 240, 277		●		●	●		●						●
CB 9-t	7.8	12.8	0.25	330	●	12-24*, 120, 240, 277		●			●		●						●

CB2 SERIES

Surface Mount Enclosures

Designed for

- Parking Garages
- Bridges and Tunnels

Alternative Pole Mounting Option

CB2 Pole Mount Kit

Mounting bracket with banding and fasteners.

Part # **40133**

External Solar Kit

Provide a reliable power supply that allows your unit to operate smoothly without interruption.

Available for CB2/CB4 enclosures

CB2-a

Key Features

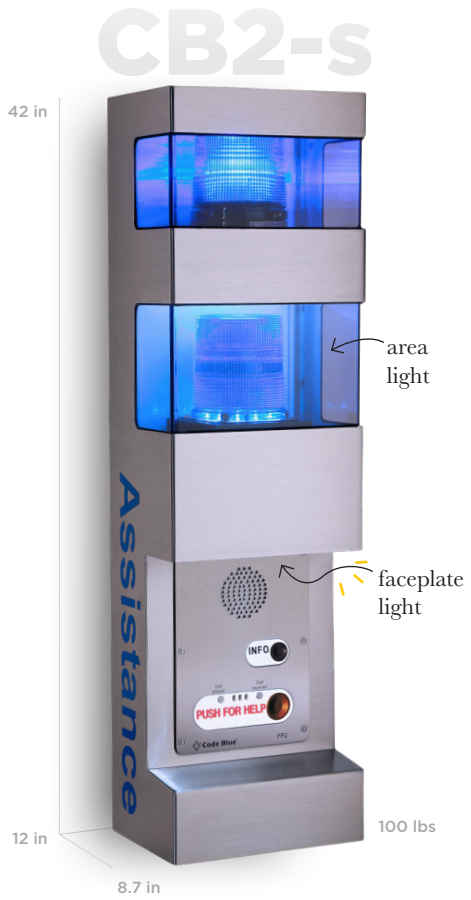
The inset faceplate design allows for a faceplate light, making this model ideal for poorly lit areas.

A 4-inch depth makes this model ADA compliant.

Best Application

Wall-mounted or pole-mounted, in a hallway, parking garage, deck, or lot.

CB2-s



Key Features

An area light feature makes the CB2-s stand out in the dark.

The faceplate light supports visibility of the speakerphone beneath the deep inset.

Best Application

Poorly lit parking lots or building entrances.

	Specifications						Power					Communication		Lighting			Options		
	Height (in.)	Width (in.)	Depth (in.)	Material	Thickness (in.)	Weight (lbs.)	Voltages (AC)	Hard Wire	NightCharge®	PoE	Solar	Hard Wire	Cellular	LED Faceplate Light	Beacon/Strobe	Area Light	AED	Audio Paging	Dual Faceplates
CB 2-a	29.8	11.9	4	Stainless Steel	0.078	25	12-24*, 120, 120-277	●		●		●	●	●	●			Remote	
CB 2-e	29.8	11.9	4	Stainless Steel	0.078	24	12-24*, 120, 240, 277	●		●		●	●		●			Remote	
CB 2-AP	29.8	11.9	4	Stainless Steel	0.078	31	12-24*, 120, 240, 277	●		●		●	●		●			●	
CB 2-AED	46.7	15.5	11.2	Carbon Steel	0.125	200	120	●				●	●		●		●	Remote	
CB 2-s	42	12	8.7	Stainless Steel	0.105	100	12-24*, 120, 240, 277	●		●		●	●	●	●	●		Remote	

CB2-e

CB2-AP

CB2-AED

Key Features

A 4-inch depth makes this model ADA compliant.

Best Application

Wall-mounted or pole-mounted in a well-lit parking deck, garage or hallway.

Key Features

This CB2 model offers a built-in paging speaker.

A 4-inch depth makes this model ADA compliant.

Best Application

Wall-mounted in a well-lit parking deck or garage where an AP system is desired.

Key Features

This CB2 model features a temperature-controlled, waterproof housing to store and power an AED.

Best Application

AED compliance applications:

- Outside K-12 school entrances.
- On each level of a parking garage.

CB4 SERIES

Designed for

- Hallways
- Parking Lot Poles
- Gate Entry Access

Surface Mount Enclosures

Mounting Kit Options

CB4-s and CB4-r Curb Mount Kits

Steel painted curb mount stands. Available in a single or dual for car height and/or truck height applications.

Part #	(Dual) **40777** (Single) **41462**

CB4 Pole Mount Kit

Mounting bracket with banding and fasteners.

Part #	**40027**

Key Features

Similar in size to the surface-mount speakerphone enclosure, this model sets itself apart with the addition of a low-profile **canopy hood**.

Best Application

- Mounted in a parking lot or garage.
- Curb-mounted at a shipping/ receiving gate.

Key Features

This CB4-r model adds height to the hood for the addition of **faceplate light**. You can also customize the additional **front face** graphic.

Best Application

- Mounted in a parking lot or garage.
- Curb-mounted at a shipping/ receiving gate.

	Specifications						Power					Communication		Lighting			Options		
	Height (in.)	Width (in.)	Depth (in.)	Material	Thickness (in.)	Weight (lbs.)	Voltages (AC)	Hard Wire	NightCharge®	PoE	Solar	Hard Wire	Cellular	LED Faceplate Light	Beacon/Strobe	Area Light	AED	Audio Paging	Dual Faceplates
CB 4-s	13.3	10.3	6	Carbon Steel	0.078	11	12-24*	●		●		●	●		Remote			Remote	●
CB 4-r	15.3	10.3	6	Carbon Steel	0.125	16.5	12-24*	●		●		●	●	●	Remote			Remote	
CB 4-u	26.1	14	12.8	Carbon Steel	0.125	70	12-24*, 120, 240, 277	●	●	●		●	●	●	Remote			Remote	

CB4-sd

CB4-u

Key Features

This CB4-sd is a **dual-opening** unit for the addition of a second speakerphone, directory faceplate, or custom faceplate.

Best Application

- Mounted in a parking lot or garage.
- Curb-mounted at a shipping/ receiving gate.

Key Features

The **access door** of the CB4-u model gives this unit additional space for IoT devices and batteries.

Best Application

- Use with Nightcharge for switch-grid parking lots. The phone charges at night while the power grid is on, and runs on battery during the day while it's off.

NightCharge Kit

Alternative backup battery power for switch-grid parking lots.

Part # **45006**

CB6 & SPEAKER PHONES

In The Wall

SURFACE MOUNT SPEAKERPHONES

Key Features

The smallest Code Blue enclosure, the CB6 allows the following faceplate enclosure phones to be mounted flush with the wall, or on the wall's surface:

- **IA4100** Analog Speakerphone
- **LS1000** IP Speakerphone
- **LS2000** IP Handset Phone

The phone gains a small footprint look without sacrificing its robust capability.

The CB6-s shines in its ability to receive a cellular connection over a cellular IP antenna.

LS1000

FLUSH MOUNT SPEAKERPHONES

LS1000

	Specifications						Power					Communication		Lighting			Options		
	Height (in.)	Width (in.)	Depth (in.)	Material	Thickness (in.)	Weight (lbs.)	Voltages (AC)	Hard Wire	NightCharge®	PoE	Solar	Hard Wire	Cellular	LED Faceplate Light	Beacon/Strobe	Area Light	AED	Audio Paging	Dual Faceplates
Surface Mount | CB6-s	12.8	9.5	3.5	Carbon Steel	0.078	7	12-24*	●		●		●	●		Remote			Remote	
Flush Mount | CB6-f	11	8.3	3.5	Carbon Steel	0.125	5.2	12-24*	●		●		●	●		Remote			Remote	

	Type			Specifications											Faceplate								Functionality							
	Analog or IP	Surface Mount	Flush Mount	Height (in.)	Width (in.)	Depth (in.)	Operational Temperature	Battery Backup	Contact Closure-IN	Contact Closure-OUT	Ethernet Ports	Power	RAM	Conformal Coated PCB	Single Button Faceplate	Dual Button Faceplate	Keypad	Faceplate Camera option	Handset	LED Status Indicator Light(s)	Able to Drive Audio Paging Messages	Full Duplex	Line Level Audio Output	Self-Monitoring	Number Storage	Message Storage
Centry® *-surface* **Centry®** *-flush*	IP	●	●	10.3 10	4.8 4.5	2.9 3.1	-40° C to 70° C (-40° F to 158° F)	Opt	3	3	3	PoE 12V DC	4MB	●	●	●		●			●	●	8 ohm	●	●	●
LS1000	IP	●	●	11.8	8.5	2.6			3	3	3	PoE 12V DC	4MB	●	●	●	●	●		●	●	●	8 ohm	●	●	●
LS2000	IP	●	●	11.8	8.5	5.5			3	3	3	PoE 12V DC	4MB	●	●		●		●			●	8 ohm	●	●	●
IP2500 **IP2501**	IP	●	●	7.1 9	7.4 9	2 2.3				1	1	PoE	1MB	●	●	●				●		●		●	●	●
IP1500 **IP1501**	IP	●	●	4.6 5.4	4.6 5.8	2.3 2.4				1	1	PoE	1MB	●	●					●		●		●	●	●
IA4100	A	●	●	11.8	8.5	2.6		●	2	3		12-24V AC/DC		●	●	●	●			●	●	●	600 ohm	●	●	●

Key Features

Our smallest speakerphone, the bezel text on this single-button help phone can read “Emergency” or “Push for Help”.

Best Application

Wall-mounted in a stairwell for an AOR solution.

Key Features

With enhanced audio quality, this help phone comes as a single or double button with “Emergency” or “Push for Help” bezel text.

Best Application

Wall-mounted in a stairwell for an AOR solution.

Key Features

Centry is our smallest Help Point® phone. Featuring ringlit piezo buttons, curved blue beacon light, and camera option.

Best Application

Wall-mounted at door entrances or pool decks, and hallways for pedestrian & staff use.

FACEPLATE OPTIONS

For Enclosure Openings

What kind of help do you want to provide *at the touch of a button*?

Your Help Point® can connect your patrons to any number of resources, people or professionals.

With an engineering and telephony team at your fingertips, freely push the limits of how you can help in the name of emergency, security, assistance, and mobility.

Directory Faceplate

Stainless Steel faceplate frame for a printed media such as a directory or flyer.

Part #	40057

CUSTOM

Faceplate Cut-Out

Integrate additional bezel buttons, a third-party camera, card reader, or other technology into our blank plates with a our faceplate cut-out option.

OPENING 2

OPENING 1

IMPROVE ACCESSIBILTY

Hearing Loop Device

Adding a T-loop device to your faceplate phone enables the hard-of-hearing to receive the audio directly to their hearing aids.

LS1000 | IA4100 Faceplate Speakerphones

MODEL OPTIONS

	Single button	Double button	Keypad	Single button with camera	Double button with camera	Keypad with camera
	• Large bezel button	• Large bezel button • Small INFO bezel button	• Large bezel button • Small CALL bezel button • Keypad	• Large bezel button • Camera	• Large bezel button • Small INFO bezel button • Camera	• Large bezel button • Small CALL bezel button • Keypad • Camera
	Includes one of the standard textile Bezel options below. Or, customize a unique bezel for your solution.					
LS1000	✔	✔	✔	✔	✔	✔
IA4100	✔	✔	✔			

BEZEL OPTIONS

PUSH FOR HELP

EMERGENCY

ASSISTANCE

- Raised, tactile letters with braille beneath.
- Recessed, touch-sensored Piezoelectric button that won't stick or jam.
- Indicator lights to signal when the call is placed and when the call is answered.

FINISH OPTIONS

Standard

Bare stainless steel

Clearcoat

Bright Silver paint with a corrosion-proof clearcoat

LS2000 Faceplate Handset Phones

Handset	Handset and Volume	Handset and Keypad	Handset, Volume & Keypad
• Handset Only	• Handset • Volume control button	• Handset • Keypad	• Handset • Volume control button • Keypad

"Location Being Serviced" Cover

Protective sign cover for the enclosure opening while phones are being serviced.

Part # **40208**

BLUE ALERT®
Software

The new generation of Blue Alert® is here.

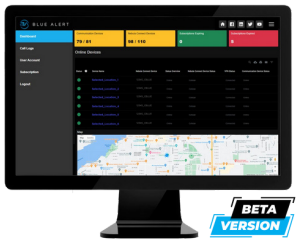
Blue Alert® is still sending and receiving alerts, but now it goes beyond legacy connection and monitoring by offering expanded features, greater functionality, and flexible platform delivery options.

	Available Formats	CONNECT	MONITOR	MOTION	PORTAL	INTERCONNECT
Off-Prem	Nebula™ Cloud Network	●	●	●	●	●
On-Prem	ToolVox **XS**™ Server	●	●			
On-Prem	ToolVox **XV**™ Virtual Machine	●	●			

*ToolVox **XS** is a hardware appliance that deploys our Blue Alert software and enables connections to various platforms.*

*ToolVox **XV** is a virtual machine that allows the use of existing network hardware as the central hub without additional server installations.*

NEW



BLUE ALERT PORTAL

Your Gateway to Device Monitoring

A versatile emergency management platform for your blue light phone network.

Currently in Beta, Portal offers a web-based GUI that allows users to view device inventory and status, call logs, subscription details, and more. Available exclusively with Code Blue's Nebula Cloud Services.

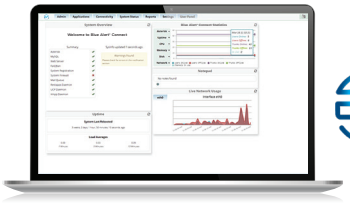
NEW

BLUE ALERT® INTERCONNECT

Connect Anywhere. Reach Anyone.

A cloud-based, fully managed PBX platform that streamlines IP phone deployment eliminating the need for complex on-site infrastructure.

Designed for flexibility and reliability, this robust PBX solution lets you route calls to a security desk, third party answering service, mobile device, or any number of your choice, putting you in full control of how and where calls are handled.



BLUE ALERT CONNECT

Easily direct calls to 911, a dispatcher, a call center or even a mobile device, depending on your needs.

Dial Tone
Generate dial tone for Help Point® speakerphones

IP & Analog
Integrate IP and analog technology for flexible communication

Paging
Set up emergency paging notifications with ease.

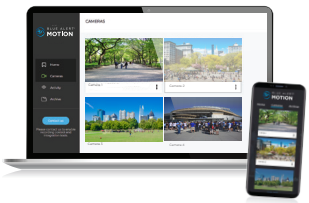
BLUE ALERT MONITOR

Stay confident that your Help Points® are always operational with features designed to keep you informed and in control.

Monitor
Remote monitoring lets you know instantly when a unit needs attention

Diagnostics
Scheduled diagnostics allows you to regularly test system performance

Notifications
Real-time notifications alert you immediately if a diagnostic fails, so you can take timely action when it matters most.



BLUE ALERT MOTION

A secure, cloud-based video recording solution built on world-leading streaming and storage technologies.

Cloud-based Recording
Automatically stores Help Point®-initiated footage in the cloud for easy, anytime access.

Notifications
You'll receive email or text notifications whenever a new recording is logged.

Mobile App
Review event-based recordings wherever you have an internet connection.

Blue Alert® is Evolving.

We're working hard to build new features that help you stay ahead. More innovations are on the way to help your community stay protected and prepared.

What's next might not be on these pages. Visit www.codeblue.com/blue-alert to see what's new and what's coming soon.

Still using our Legacy Toolvox X3 software?

Now's the perfect time to upgrade and experience faster performance, stronger reliability, and a more intuitive user experience. Connect with our team today to get started.

NETWORK Over Nebula

Your Managed Cloud Platform

Run calls, video, data, and more on a ***secure*** VPN.

Problem

When your organization is preparing to onboard our Help Point® products and solutions, one of the biggest concerns can be your network security: ***How can you know for sure what network security risks these Help Point® phones might bring?***

Solution

Being in the security industry - we get it. That's why we've added Nebula™ cloud to our end-to-end solution: ***It's a network off your network.*** Calls, video, software and data - along with anything else you want - can be moved to a separate Nebula™ network for ultimate peace of mind.

Stay Connected

Code Blue offers multicarrier SIM and eSIM solutions for failover backup. eSIM is built into the device for easy remote setup, and both options switch between major carriers to keep you connected.

Enables...

- ***Cloud-Hosted*** PBX
  Blue Alert® Connect over our cloud network.
- Cellular SIM Cards
  Now offering 4G/5G cellular data plans and multicarrier sim cards.
- Network Security
  A secure VPN connection off your network.
- Redundant Connectivity
  Primary and failover communications. **Ask about our back up cellular sim card!**
- Quick-Fix for Cabling Issues
  Avoid trenching costs and leave cable behind.
- Multiple Connection Options
  Wired, Wi-Fi, or cellular connection.
- Automatic Updates
  A fully-managed cloud platform.
- Drop Network Maintenance
  Unless maintenance is something you actually *want* to do; Managed and Consumer packages are available.

Network Packages

In packages based on your organization's network preferences, management style and size, we seek to provide the scenario that's ideal for you. **Managed**, **Consumer** and **Enterprise** Cloud packages provide a remote Nebula™ cloud network for storing Blue Alert® software - and more - off your local network. **Private** Cloud keeps Blue Alert® software on your own local network via server appliance or VM.

Place devices anywhere, with or without existing phone or data lines.

		MOST POPULAR **MANAGED CLOUD**	**CONSUMER CLOUD**	**ENTERPRISE CLOUD**	**PRIVATE CLOUD**
		• Ideal for systems with 1-20 devices. • Remote cloud-based network integration. • Code Blue provides managed services for system configurations and devices.	• Ideal for customers who require full control over system configuration. • Integrates a remote cloud-based network with a local network or connection. • System configurations are managed directly by the customer and/or vendor.	• Ideal for systems with 20 or more devices. • Integrates a remote cloud-based network with a local network or connection. • Code Blue provides managed services for system configurations and devices.	• Secure connectivity between remote units and existing infrastructure using cellular networks. • Supports voice and video devices over a private VPN connection. • Self managed.
DEVICE CONNECTION METHOD	**Cloud Connectivity Options:**	Cellular IP, Wired Internet, Wi-Fi, or a combination for automatic failover.	Cellular IP, Wired Internet, Wi-Fi, or a combination for automatic failover.	Cellular IP, Wired Internet, Wi-Fi, or a combination for automatic failover.	Cellular IP, Wired Internet, Wi-Fi, or a combination for automatic failover.
	Connection Hardware (provided by Code Blue)	Dedicated or shared VPN routers with secure, encrypted tunnels.	Dedicated or shared VPN routers with secure, encrypted tunnels.	Dedicated or shared VPN routers with secure, encrypted tunnels.	Dedicated or shared VPN routers with secure, encrypted tunnels.
DATA	**SIM Cards and Data Plans provided by:**	Code Blue, Vendor or Customer.	Code Blue, Vendor or Customer.	Code Blue, Vendor or Customer.	Code Blue, Vendor or Customer.
	Blue Alert® Connect and Monitor included, via:	Nebula cloud network.	Nebula cloud network.	Nebula cloud network.	Server VM
SUPPORT	**Systems Management**	System configuration and devices managed by Code Blue.	Customer- and/or vendor- supported.	System configuration and devices managed by Code Blue.	Customer- and/or vendor- supported.
	Network Support Hours for setup, configuration, and training.	Unlimited with active subscription.	Support packages available for remote system setup and adjustments.	Unlimited with active subscription.	Support packages available for remote system setup and adjustments.
TERMS	**Nebula Cloud Platform**	Account and managed services subscription fee, available in 12-, 24-, 36-, or 60-month terms.	Account and managed services subscription fee, available in 12-, 24-, 36-, or 60-month terms.	Account and managed services subscription fee, available in 12-, 24-, 36-, or 60-month terms.	N/A
	Cellular Data Plan	Priced per router connection point, available in 12-, 24-, 36-, or 60-month terms.	Priced per router connection point, available in 12-, 24-, 36-, or 60-month terms.	Priced per router connection point, available in 12-, 24-, 36-, or 60-month terms.	Priced per router connection point, available in 12-, 24-, 36-, or 60-month terms.

CUSTOMIZE AN EXPECTAT

The Visual Psychology of Help

Blue light beacon phones have historically symbolized emergency help. With additional creativity your Help Point® can help in other ways.

Your brand colors and logo not only symbolize your ownership of the blue light phone, they also establish trust and familiarity with it, increasing the likelihood of its use for more than just emergency situations.

The presence of your brand can challenge their assumption that it only calls 9-1-1 or security. This opens more doors of curiosity, causing them to ask:

"When can I use this?
"Who might this call?" or
"What might this help me do?"

It's important to answer those questions as quickly as possible through the color, text and graphic elements of your Help Point® design.

Recommended Combinations

Will your Help Point®...	Color
Deter Crime, Call 9-1-1 Only?	Blue or Local Law Enforcement **Brand Colors**
Call campus safety or grounds security?	**Brand Colors**
Provide Life Rescue Resources?	Red and White and/or **Brand Colors**
Reach a Suicide Hotline?	Yellow
Facilitate Gate/Door Entry?	**Brand Colors**
Alert for Handicap Assistance?	**Brand Colors**
Provide a Safe Exchange Zone?	**Brand Colors**
Offer Parking Garage Assistance?	Stainless Steel or **Brand Colors**
Provide a Courtesy Phone?	Stainless Steel or **Brand Colors**

TION

Stainless Steel
Bright Silver
Gloss White
Oak Buff
Safety Yellow
Tiger Orange
Safety Red
Cardinal Red
British Racing Green
Safety Blue
Midnight Blue
Medium Bronze
Dark Bronze
Architectural Gray
Gloss Black
Custom-matched

FINISH OPTIONS: *Clearcoat finish required for high iron or saltwater locations.

*Did you know our clearcoat paint option increases the corrosion resistance of your Help Point® and **increases your Warranty?***

Side Text	Bezel Text	Graphics
Emergency, Police	Emergency or Push for Help	None or local law enforcement logo
Security	Emergency, Push for Help or Assistance	Brand logo
Emergency, Help Point	Emergency or Push for Help	Red Cross and or brand logo
Crisis Hotline, Help Point	Push for Help or handset phone	Hotline logo and/or brand logo
Access, Entry	Assistance or Push for Help	Brand logo
Assistance, Help Point	Assistance, Push for Help and/or custom	Handicap symbol and brand logo
Exchange Zone	Assistance and/or custom	Exchange symbol and brand logo
Assistance, Courtesy, Help Point	Assistance or 911	None or brand logo
Courtesy, Information	Assistance	None or brand logo

Side Text

The large reflective text labeling the side of your Help Point® should be used to tell them **who's help** or **what kind of help** they will be getting connected to.

Bezel Text

The text on the call button's bezel further confirms or differentiates the type of call they can make. Models with multiple faceplate openings give way to several bezel text opportunities.

Paint Process

Our intensive multi-coat paint process begins with a one-component organic zinc rich primer that provides excellent corrosion resistance and is finished with topcoat baked-on polyurethane enamel for maximum durability and longevity.

Choose from our library of standard colors, or have us color-match your exact brand colors in Pantone or RAL.

Graphics

Add vinyl and silkscreen graphics of your logo and other design details to customize your Help Point®.

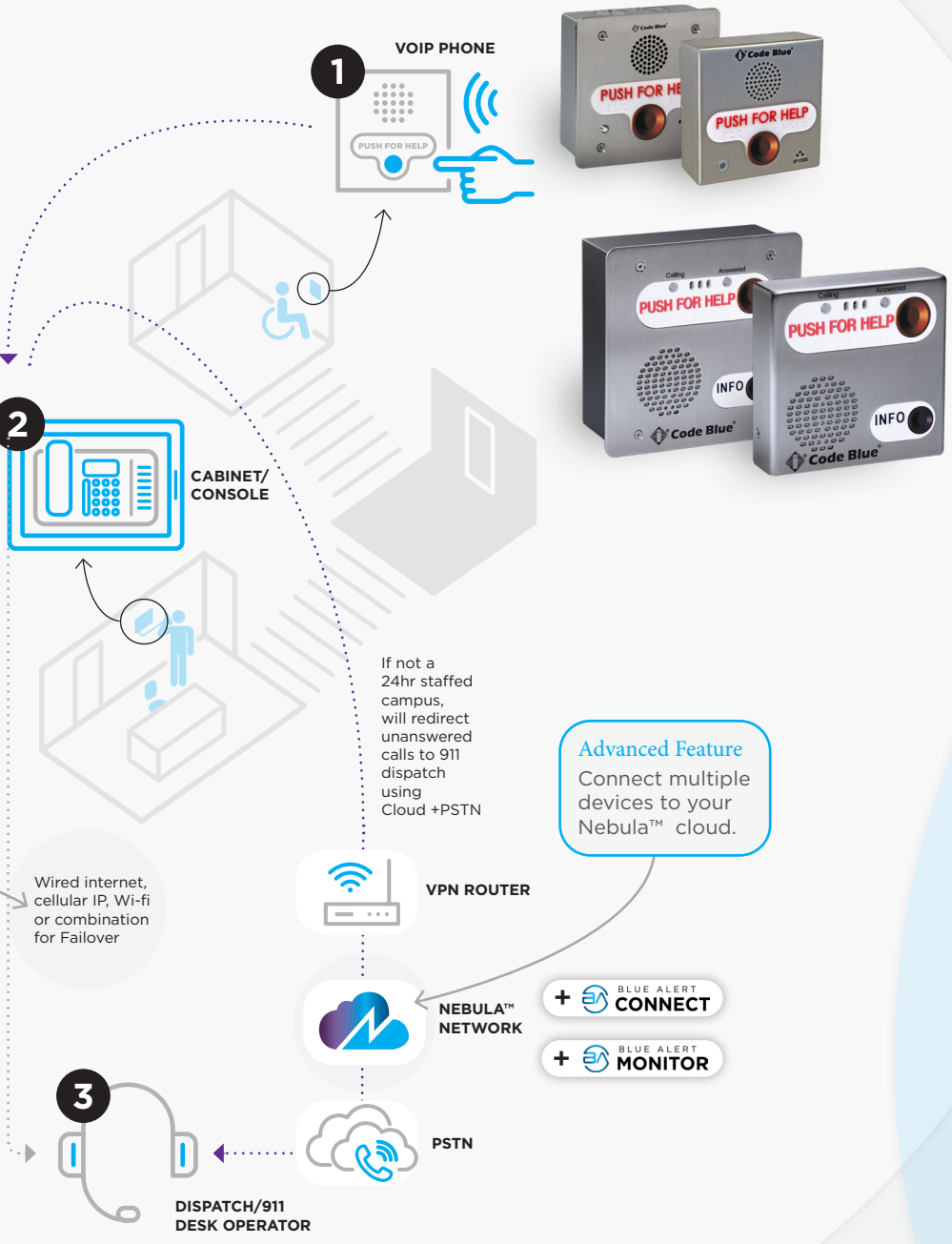
DEVELOP YOU
SOLUTION

Cloud-Based AOR

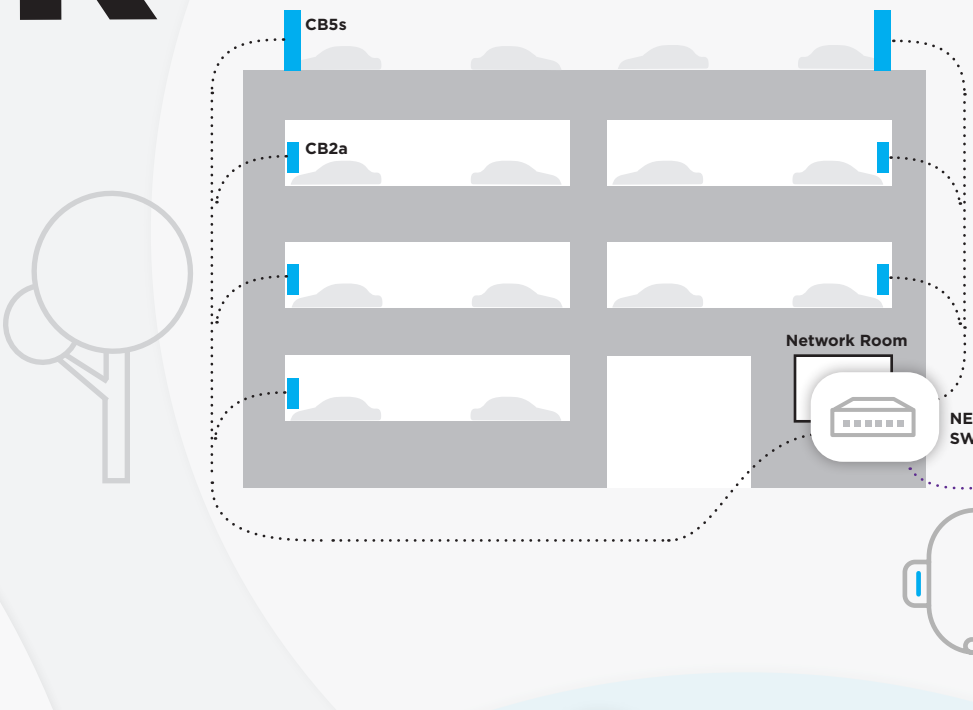
Cloud-based Blue Alert® Connect and Blue Alert® Monitor can be utilized with IP- and analog-based Area of Refuge* solutions.

An AOR system provides building stairwells with reliable two-way communication, allowing first responders to assist individuals who cannot evacuate or may require additional assistance.

**sometimes called Area of Rescue*



Garage Phone Network



Simplify your parking garage Help Point® network with a cellular IP connection on our fully managed Nebula™ cloud network.

- No servers ✔
- No line consolidation ✔
- No phone lines ✔
- Single cellular connection ✔

Transit Boarding Assistance

Wheelchair-height boarding assistance buttons initiate an amber strobe, alerting the conductor to stop and offer assistance to a disabled patron boarding the train.

A double button speakerphone with camera provides an INFO button to hear the train schedule and a PUSH FOR HELP call button to reach an operator via cellular IP connection on a fully-managed Nebula™ cloud network.

Automatically store Help Point® initiated footages in Blue Alert Motion for easy review, improving safety and response when it matters most.

hearing induction loop

+ BLUE ALERT CONNECT
+ BLUE ALERT MONITOR
+ BLUE ALERT MOTION

ACCESSORY

Cellular IP Antenna

To enable wireless service over our cloud platform

CUSTOM

"Boarding Assistance" bezel and ADA button

CUSTOM

"Cancel Assistance" bezel and blue button

ACCESSORY

Remote Beacon Strobes

Blue and Amber

LOOKING FOR SUPPORT?

Reach out to the department that best matches your needs.

General Information and Product Knowledge	insidesales@codeblue.com customerservice@codeblue.com
Cloud Services 4G/5G/LTE/Renewals	cloudservices@codeblue.com
P.O. Requests	orders@codeblue.com
RMA Services Returns/Exchanges	rma@codeblue.com
Sales	sales@codeblue.com
Technical Support Troubleshooting/Suspected Defects	technicalsupport@codeblue.com
Quote Requests	quotes@codeblue.com

LOCAL 616-392-8296
TOLL FREE 800-205-7186

RESOURCES at your fingertips!

QR HUB

Explore valuable links through our QR Hub!

Ask the Experts Article Series

Whether it's understanding Code Blue products better, staying updated on industry trends, or learning about the latest technological developments, our articles provide information to stay ahead in the field.

Visit www.codeblue.com/ask-the-experts to access our articles.

Grants for K-12 Schools

We've compiled a list of organizations that offer assistance with grant funding applications and offer other tools for educators and officials to utilize.

Visit www.codeblue.com/grants to view our list of resources.

Laura's Law Requirements

Laura's Law requires Health Departments to enhance patient access to emergency rooms by improving wayfinding, lighting, and monitoring.

We offer solutions tailored for emergency situations that empower individuals to act promptly and effectively before, during and after an incident.

Contact us for more information.

MADE IN MICHIGAN

Code Blue products are manufactured in accordance with federal sourcing standards and domestic content regulations.

This ensures full compliance with federal sourcing standards and provides valuable advantages for organizations pursuing federally funded projects.

Help Points® are available through a number of sales and distribution partners, making it easy to request a quote or find the representative or reseller in your area.

wesco
800.323.8167
anixter.com

ADI a resideo company
800.233.6261
adiglobaldistribution.us

GraybaR
800.472.9227
graybar.com

JENNE®
800.422.6191
jenne.com

Accu-Tech®
888.222.8832
accu-tech.com

scansource
800.944.2432
scansource.com

SCAN
to find a representative in your area.

Code Blue Corporation
259 Hedcor Street
Holland, MI 49423 USA

Contact Us:

800-205-7186
codeblue.com

Code Blue®, ®, ®, ®, ®, ®, Blue Alert®, help at the touch of a button®, Help Point®, NightCharge®, ToolVox®, and Centry® are registered trademarks of Code Blue Corporation. All other trade and service marks associated with third party products are the property of their respective owners.

© 2025 CODE BLUE CORPORATION

MADE IN THE **USA** PURE MICHIGAN®

MK-135-Z3