CODE BLUE

CATALOG

Public Help Telecommunication Solutions

Help Point

PUSH FOR HELP

Code Blue®

INSIDE GUIDE

Purpose for a
Help Point®

More than just a call box.

Increase your Presence
Whether you aim to deter or detect suspicious/criminal activity, or you want to be present to assist your patrons. Customizing your Help Points can help you provide the presence that fits your need.

Improve your Response
Whether it is an accident, fire, natural disaster, or someone in need of information or assistance, Code Blue products are designed to empower your personnel to gather information and facilitate a quick & intelligent response.

Promote your Brand
With customized colors & graphics, you can promote your brand and show your willingness to provide "Help at the touch of a button®".

Enhance your Customer Service
A personal emergency such as a flat tire, a car that won't start, a malfunctioning gate or ticket machine, quickly & effectively resolved, reflects positively on your brand & customer service ratings.

Where do

Centers

Shopping

Hospital Campuses

Corporate Campuses

Transit System

Airports

you Help Point®?

Beaches School

Campuses

Stadiums

Casinos

City Sidewalks

Recreation

ms
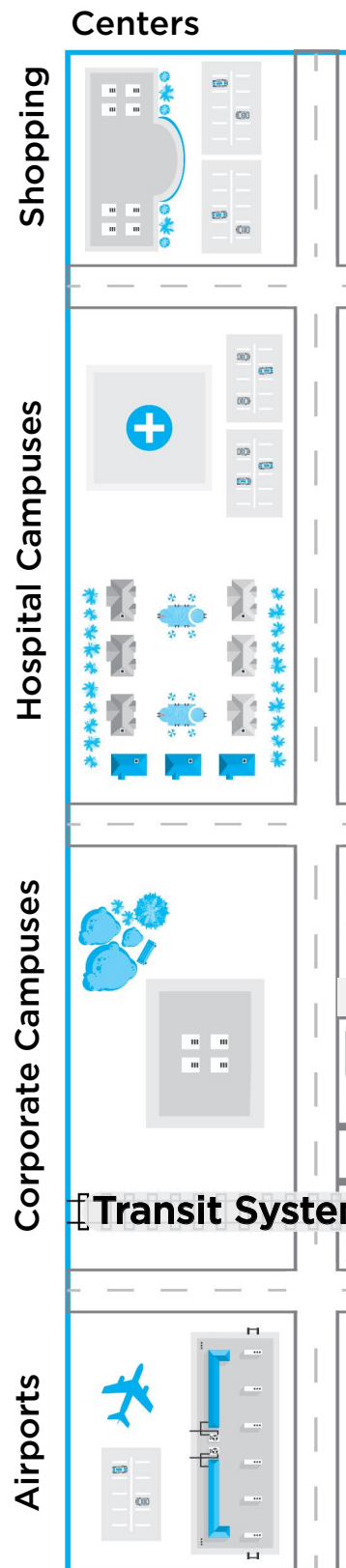
Parks

Parking Facilities

Places with

- **Parking**: Lots, decks, and garages.
- **Walkways**: Concourses, sidewalks, trails, hallways, open spaces, bridges, tunnels.
- **Entrances**: Guarded or Unmanned.

Such as...

Hospitals
- CB1 on sidewalks
- CB2 wall-mounted in parking garage
- CB4 pole-mounted or CB5s in parking lot
- CB5p on parking deck or top deck of garage

Schools
- CB1 on sidewalks and trails
- CB4 pole-mounted or CB5s in parking lot

Transit Systems
- CB1 on platforms or at bus stops shelters
- CB2 on underground platform walls
- CB4 call boxes on platforms and in parking lots

Airports
- CB2 wall-mounted in parking garage or overpass
- CB4 pole-mounted or CB5s in parking lot
- CB5p on parking deck or top deck of garage
- CB6 or Centry® in concourse and skyways

Corporations
- CB1 on sidewalks
- CB2 wall-mounted in parking garage
- CB4 pole-mounted or CB5s in parking lot
- CB4 curb-mounted or CB9 at gated entrance

Cities
- CB1 on sidewalks
- CB2 on bridges and in tunnels
- CB4 pole-mounted or CB5s in parking lot
- CB5p on parking deck or top deck of garage

Beaches
- CB1 on beach, pier and/or boardwalk
- CB4 pole-mounted or CB5s in parking lot
- Centry on pavilion walls

Shopping Centers
- CB1 on sidewalks
- CB2 wall-mounted in parking garage
- CB4 pole-mounted or CB5s in parking lot
- CB5p on parking deck or top deck of garage
- Centry in restroom hallways and food court

Stadiums
- CB1 at stadium entrances
- CB4 pole-mounted or CB5s in parking lot
- CB6 or Centry® in perimeter concourse

Casinos
- CB4 pole-mounted or CB5s in parking lot
- CB5p in paring deck or top deck of garage

Parks & Recreation
- CB1 on trails

CONFIGURING
HELP POINTS®

As simple - or as robust - as you need it to be.

1

Map the locations of the Help Points®.
As a rule of thumb, 1 or 2 blue lights should be visible from any location on site.

2

Choose how the enclosure will be mounted and the enclosure model/series.

Free Standing Series/Models

+ CB1   CB1e, CB1s, CB1w (pg. 8)

+ CB5   CB5p, CB5s (pg. 10)

+ CB9   CB9s, CB9t (pg. 12)

+CBRT   (pg. 13)

Wall or Pole-Mounted Series

+ CB2   CB2a, CB2e, CB2s (pg. 14)

+ CB4   CB4r, CB4s, CB4u (pg. 16)

+ CB6   CB6 and Speakerphones (pg. 18)

(Consider power options* and property voltage availability.)

3

Select a Faceplate & Phone. (pgs. 20-21)
Customize your faceplate and phone with analog or IP, additional buttons, keypads and more.

4

Choose your Communication Platform. (pgs. 24-25)
Network management, maintenance and monitoring options.

5

Utilize our Blue Alert® System Management Tools. (pg. 22-23)
Elevate your standard of care with our advanced connection and monitoring capabilities.

+ BLUE ALERT CONNECT
PBX Solution

+ BLUE ALERT MONITOR
Monitoring & Diagnostics

+ BLUE ALERT MOTION
Video Feed & Storage

From Concept to Construction

A wide variety of tools are available online to aid your design process at **codeblue.com/design**.

Case Studies

Drawings

Guides

Product Sheets

Videos

White Papers

Emergency *and* Concierge

Strengthening Security

Whether it's an accident, fire, natural disaster or something more sinister, the life-saving potential of emergency communication solutions cannot be overstated. That's why Code Blue products are designed to provide a lifeline to request help and empower you to act quickly and intelligently before, during and after an incident.

Enhancing Customer Service

A personal emergency – a car that won't start, a malfunctioning gate or ticket machine – may not be life-threatening, but it does highlight the opportunity to offer onsite assistance in situations that are not potentially dangerous and may not require traditional police or 911 personnel.

*POWER OPTIONS

Hard Wire

PoE

Solar

NightCharge®
(switched grid)

NETWORK OPTIONS

Cellular

Copper

Ethernet

Fiber

Wireless

CB1 SERIES

Tower Enclosures

Designed for

- Sidewalks
- Park trails
- Transit platforms

Key Features

Its **size** being the most notable feature, the iconic CB1 towers are highly visible. Their presence not only **deters crime**-related events, it offers a convenient source of emergency and/or concierge assistance to patrons.

The quarter-inch thick steel gives our cylindrical Help Points® **unmatched durability**: standing tall and ready to make the call, withstanding vehicle impacts, floods and hurricanes.

Mounting Kit Options

CB1 Foundation Anchor Kit

Template and anchor bolts.

Part #	40058

CB1 Deck Mount Kit

Template, plates, and anchor bolts.

Part #	40215

CB1-e

9 ft

ACCESSORY
cellular
antenna

Emergency

faceplate
light

[A]

12.75 in

330 lbs

CB1-s

ACCESSORY
cellular
antenna

area
light

Emergency

faceplate
light

[B]

	Specifications				Power					Communication			Lighting			Options			
	Height (ft.)	Diameter - base (in.)	Steel Thickness (in.)	Weight (lbs.)	Hard Wire	Voltages (AC)	NightCharge®	PoE	Solar	Hard Wire	Cellular	IP Wireless	LED Faceplate Light	Beacon/Strobe	Area Light	AED	Audio Paging	Overhead Camera Mount	Dual Faceplates
CB 1-e	9	12.75	0.25	330	●	12-24*, 120, 240, 277	●	●		●	●	●	●	●		●	●	●	●
CB 1-s	9	12.75	0.25	290	●	12-24*, 120, 240, 277	●	●		●	●	●	●	●	●	●	●	●	●
CB 1-w	9.98	12.75	0.25	400		12 (DC only)			●	●	●	●	●	●			●		

Model Options & Accessories
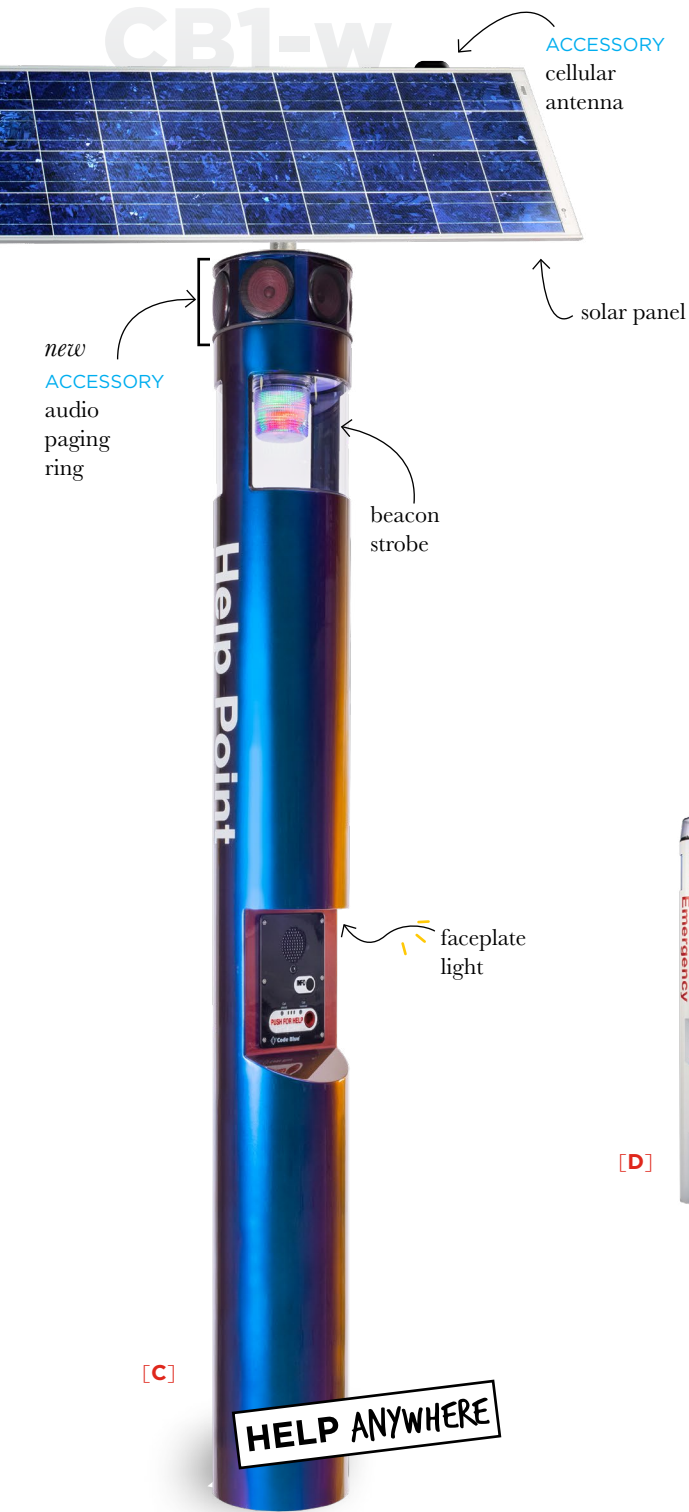
CB1-w

ACCESSORY
cellular antenna

solar panel

new
ACCESSORY
audio paging ring

beacon strobe

Help Point

faceplate light

[C]

HELP ANYWHERE

ACCESSORY
Overhead Camera Mount
To add 360˚ camera surveillance.
(Camera not included)

ACCESSORY
360º Loudspeaker
To add 360˚ Audio Paging loudspeaker function.

ACCESSORY
Equipment Rings
To encase and mount third party electronics for point-to-point mesh networks.

5.25 in   5.25 in w/ Post
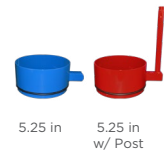
ACCESSORY
Active Vent
Solar-powered fan cools electronics and prevents lens fog.

Emergency

Single opening

AED housing
(AED not included)

[D]

Emergency

Dual opening option

[E]
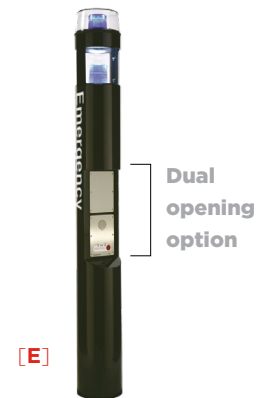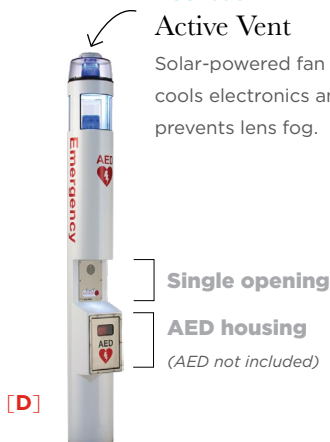
CB1 Models

CB1 Models	-e	-s	-w
Single opening	CB1-e [A]	CB1-s [B]	CB1-w [C]
Single opening, AED	CB1-e AED	CB1-s AED [D]	x
Dual opening	CB1-ed [E]	CB1-sd	CB1-wd
Dual opening, AED	CB1-ed AED	CB1-sd AED	x

CB5 SERIES

Designed for
- Parking Lots & Decks
- Walkways, Trails

Economy Enclosures

Key Features

Our **slim** cylindrical tower Help Point® series are ideal for parking lots or parking decks. These CB5 towers can also be an **economical alternative** to our CB1 series.

The quarter-inch thick steel gives our cylindrical Help Points® **unmatched durability**: standing tall and ready to make the call, withstanding vehicle impacts, floods and hurricanes.

Mounting Kit Options

CB5 Foundation Anchor Kit

Template and anchor bolts.

Part #	40060

CB5 Deck Mount Kit

Template, plates, and anchor bolts.

Part #	40215

CB5-s

9.5 ft

ACCESSORY
cellular antenna

Emergency

faceplate light

[A]

220 lbs

8.6 in

Specifications				Power					Communication			Lighting			Options			
Height (ft.)	Diameter – base (in.)	Steel Thickness (in.)	Weight (lbs.)	Hard Wire	Voltages (AC)	NightCharge®	PoE	Solar	Hard Wire	Cellular	IP Wireless	LED Faceplate Light	Beacon/Strobe	Area Light	AED	Audio Paging	Overhead Camera Mount	Dual Faceplates
CB 5-s 9.5	8.6	0.25	220	●	12-24*, 120, 240, 277	●			●	●		●	●			●	●	●
CB 5-p 7	8.6	0.25	190	●	12-24*, 120, 240, 277	●			●	●		●	●				●	●

Model Options & Accessories

7 ft

CB5-p

ACCESSORY
cellular antenna

faceplate light

[B]

190 lbs

8.6 in

ACCESSORY
Overhead Camera Mount
To add 360˚ camera surveillance.

(Camera not included)

ACCESSORY
360º Loudspeaker
To add 360˚ Audio Paging loudspeaker function.

ACCESSORY
Decorative Lantern Top
Give your beacon strobe a streetlight feel.

Dual opening option

[C]

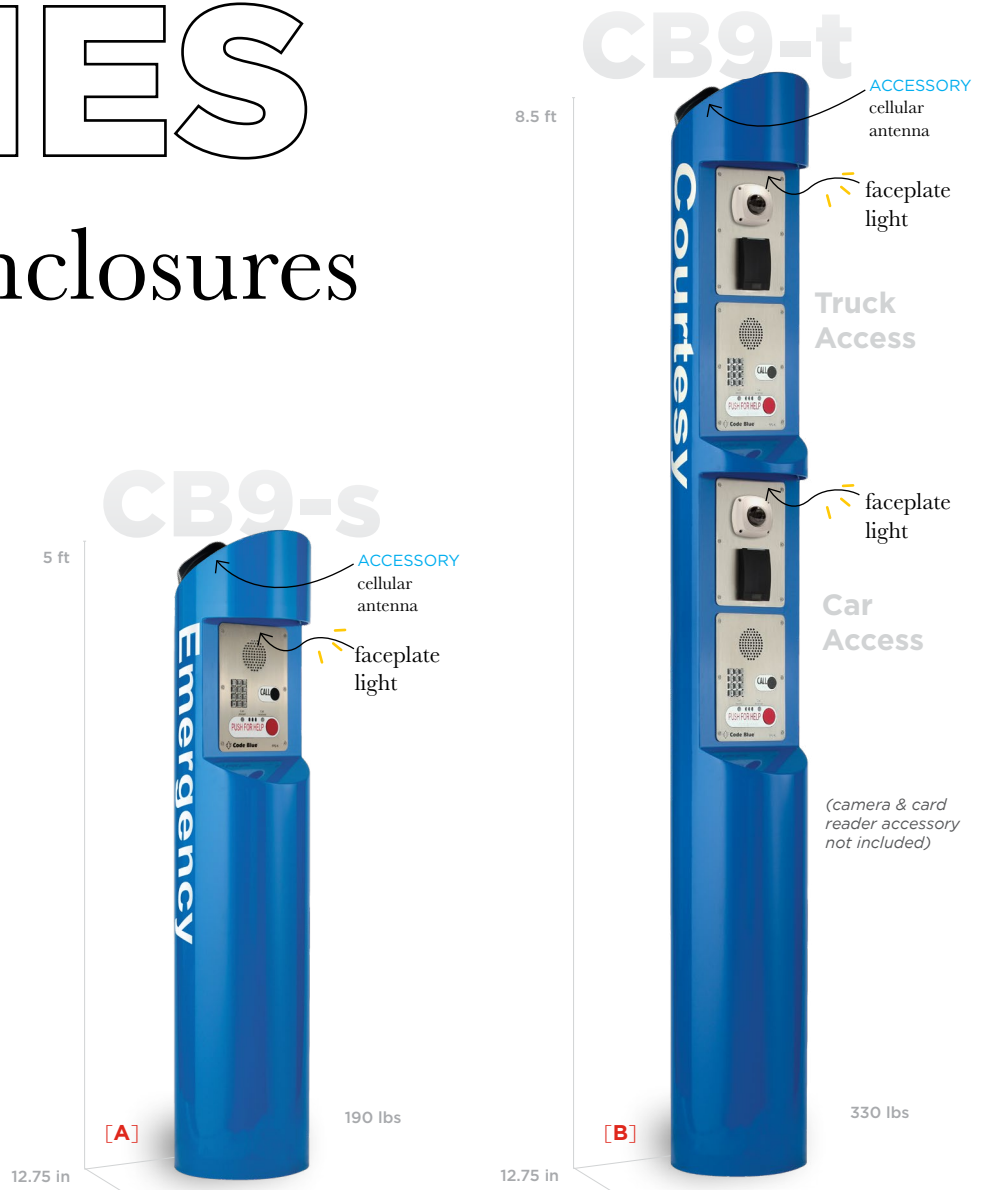| CB5 Models	**-p**	**-s**
Single opening	CB5-p [B]	CB5-s [A]
Dual opening	CB5-pd	CB5-sd [C]

CB9 SERIES

Pedestal Enclosures

Key Features

The same diameter as our CB1 models, this series drops the blue light beacon to offer concierge assistance. The **car and truck-height** 9-t models assist drivers at a gated vehicle entry. A 9-s model serves pedestrians requiring access at building entrances.

The quarter-inch thick steel gives our cylindrical Help Points® **unmatched durability**: standing tall and ready to make the call, withstanding vehicle impacts, floods and hurricanes.

CB9-s

5 ft

ACCESSORY
cellular antenna

faceplate light

Emergency

[A]

12.75 in

190 lbs

CB9-t

8.5 ft

ACCESSORY
cellular antenna

faceplate light

Truck Access

Courtesy

faceplate light

Car Access

(camera & card reader accessory not included)

[B]

12.75 in

330 lbs

Mounting Kit Options

CB9 Foundation Anchor Kit

Template and anchor bolts.

Part #   **40058**

CB9 Deck Mount Kit

Template, plates, and anchor bolts.

Part #   **40215**

CB9 Models	-s	-t
Single	CB9-s [A]	CB9-ts
Single/Single	x	CB9-tss
Single/Dual	x	CB9-tsd
Dual	CB9-sd	CB9-td
Dual/Single	x	CB9-tds
Dual/Dual	x	CB9-tdd [B]

CB-RT MODEL

Rectangular Enclosure

Key Features

Our only rectangular tower design, this Help Point® is another **alternative look** to our CB1 cylindrical tower.

9 ft

ACCESSORY
Overhead Camera Mount

To add 360˚ camera surveillance.

(Camera not included)

Emergency

faceplate light

225 lbs

10 in

8 in

Mounting Kit Options

CBRT Foundation Anchor Kit

Template and anchor bolts.

| Part # | 40059 |

CBRT Deck Mount Kit

Template, plates, and anchor bolts.

| Part # | 40352 |

	Specifications				Power					Communication			Lighting			Options			
	Height (ft.)	Diameter - base (in.)	Steel Thickness (in.)	Weight (lbs.)	Hard Wire	Voltages (AC)	NightCharge®	PoE	Solar	Hard Wire	Cellular	IP Wireless	LED Faceplate Light	Beacon/Strobe	Area Light	AED	Audio Paging	Overhead Camera Mount	Dual Faceplates
CB RT	9	10x8	0.1875	225	●	12-24*, 120, 240, 277		●		●			●	●				●	
CB 9-s	5	12.75	0.25	190	●	12-24*, 120, 240, 277		●		●	●		●						●
CB 9-t	9	12.75	0.25	330	●	12-24*, 120, 240, 277		●			●		●						●

CB2 SERIES

Designed for
- Parking Garages
- Bridges and Tunnels

Surface Mount Enclosures

CB2-s

42 in

ACCESSORY
cellular
antenna

area
light

Assistance

faceplate
light

INFO

Call   Call
PUSH FOR HELP

Code Blue   FP2

12 in

100 lbs

8.7 in

CB2-a

29.79 in

ACCESSORY
cellular
antenna

Emergency

faceplate
light

CALL

PUSH FOR HELP

Code Blue

11.9 in

32 lbs

4 in

Alternative Pole Mounting Option

CB2 Pole Mount Kit

Mounting bracket with banding and fasteners.

Part #   40133

Key Features

The inset faceplate design allows for a faceplate light, making this model ideal for poorly lit areas.

A 4-inch depth makes this model ADA compliant.

Best Application

Wall-mounted or pole-mounted, in a hallway, parking garage, deck, or lot.

Key Features

An area light feature makes the CB2-s stand out in the dark.

The faceplate light supports visibility of the speakerphone beneath the deep inset.

Best Application

Poorly lit parking lots or building entrances.

Specifications						Power					Communication		Lighting			Options		
Height (in.)	Width (in.)	Depth (in.)	Material	Thickness (in.)	Weight (lbs.)	Voltages (AC)	Hard Wire	NightCharge®	PoE	Solar	Hard Wire	Cellular	LED Faceplate Light	Beacon/Strobe	Area Light	AED	Audio Paging	Dual Faceplates
CB 2-a 29.79	11.90	4	Stainless Steel	0.078	32	12-24*, 120, 120-277	●		●		●	●	●	●			Remote	
CB 2-e 29.79	11.90	4	Stainless Steel	0.078	32	12-24*, 120, 240, 277	●		●		●	●		●			Remote	
CB 2-AP 29.8	11.90	4	Stainless Steel	0.078	31	12-24*, 120, 240, 277	●		●		●	●		●			●	
CB 2-AED 46.5	15.5	11	Carbon Stee	0.125	200	120	●				●	●		●	●	●		
CB 2-s 42	12	8.7	Stainless Steel	0.105	100	12-24*, 120, 240, 277	●		●		●	●	●	●	●		Remote	

CB2-e
29.79 in
ACCESSORY cellular antenna
32 lbs
11.9 in
4 in

CB2-AP
29.8 in
ACCESSORY cellular antenna
audio paging
31 lbs
11.9 in
4 in

CB2-AED
46.5 in
ACCESSORY cellular antenna
AED housing
200 lbs
15.5 in
11 in

Key Features

A 4-inch depth makes this model ADA compliant.

Best Application

Wall-mounted or pole-mounted in a well-lit parking deck, garage or hallway.

Key Features

This CB2 model offers a built-in paging speaker.

A 4-inch depth makes this model ADA compliant.

Best Application

Wall-mounted in a well-lit parking deck or garage where an AP system is desired.

Key Features

This CB2 model features a temperature-controlled, waterproof housing to store and power an AED.

Best Application

AED compliance applications:
- Outside k-12 school entrances.
- On each level of a parking garage.

CB4 SERIES

Designed for

- Hallways
- Parking Lot Poles
- Gate Entry Access

Surface Mount Enclosures

Mounting Kit Options

CB4-s and CB4-r Curb Mount Kits

Steel painted curb mount stands. Available in a single or dual for car height and/or truck height applications.

| Part # | (Dual) **40777** |
| | (Single) **41462** |

CB4 Pole Mount Kit

Mounting bracket with banding and fasteners.

| Part # | **40027** |

CB4-s

13.38 in
6 in
10.25 in
13 lbs

ACCESSORY cellular antenna

canopy hood

CB4-r

15.25 in
6 in
10.25 in
13 lbs

ACCESSORY cellular antenna

tall canopy hood to house a faceplate light

Key Features

Similar in size to the surface-mount speakerphone enclosure, this model sets itself apart with the addition of a low-profile **canopy hood**.

Best Application

- Mounted in a parking lot or garage.
- Curb-mounted at a shipping/receiving gate.

Key Features

This CB4-r model adds height to the hood for the addition of **faceplate light**. You can also customize the additional **front face** graphic.

Best Application

- Mounted in a parking lot or garage.
- Curb-mounted at a shipping/receiving gate.

	Specifications						Power					Communication		Lighting			Options		
	Height (in.)	Width (in.)	Depth (in.)	Material	Thickness (in.)	Weight (lbs.)	Voltages (AC)	Hard Wire	NightCharge®	PoE	Solar	Hard Wire	Cellular	LED Faceplate Light	Beacon/Strobe	Area Light	AED	Audio Paging	Dual Faceplates
CB 4-s	13.38	10.25	6	Carbon Steel	0.078	13	12-24*	●		●		●	●		Remote			Remote	●
CB 4-r	15.25	10.25	6	Carbon Steel	0.125	13	12-24*	●		●		●	●	●	Remote			Remote	
CB 4-u	25.75	14	12.68	Carbon Steel	0.125	70	12-24*	●	●	●		●	●	●	Remote			Remote	

CB4-d

ACCESSORY cellular antenna

26 in

25.75 in

canopy hood

Assistance

40 lbs

10.25 in

6 in

CB4-u

ACCESSORY cellular antenna

tall canopy hood to house a faceplate light

Emergency

EMERGENCY

INFO

PUSH FOR HELP

Code Blue

secure storage compartment

14 in

70 lbs

12.68 in

Remote Strobe
40525

Key Features

This CB4-d is a **dual-opening** unit for the addition of a second speakerphone, directory faceplate, custom faceplate.

Best Application

- Mounted in a parking lot or garage.
- Curb-mounted at a shipping/ receiving gate.

Key Features

The **access door** of the CB4-u model gives this unit addtional space for IoT devices and batteries.

Best Application

- Use with Nightcharge for switch-grid parking lots. The phone charges at night while the power grid is on, and runs on battery during the day while it's off.

NightCharge Kit

Alternative backup battery power for switch-grid parking lots.

Part #	**45006**

CB6 & SPEAKER PHONES

In The Wall

Key Features

The smallest Code Blue enclosure, the CB6 allows the following faceplate enclosure phones to be mounted flush with the wall, or on the wall's surface:

- **IA4100** Analog Speakerphone
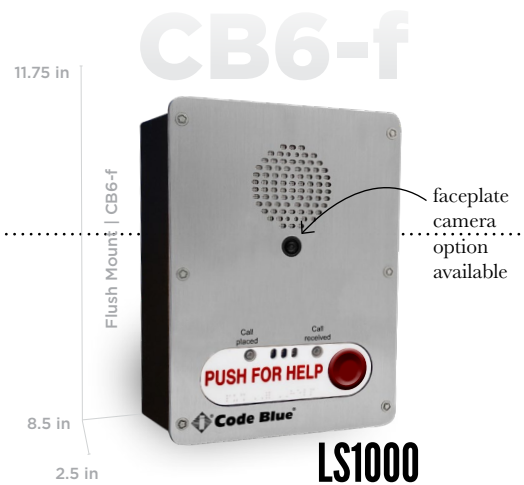- **LS1000** IP Speakerphone
- **LS2000** IP Handset Phone

The phone gains a small footprint look without sacrificing its robust capability.

The CB6-s shines in its ability to receive a cellular connection over a cellular IP antenna.

CB6-s

SURFACE MOUNT
SPEAKERPHONES

12.625 in

Surface Mount | CB6-s

ACCESSORY cellular antenna

faceplate camera option available

Call placed   Call received

PUSH FOR HELP

Code Blue

9.375 in

3.5 in

LS1000

CB6-f

FLUSH MOUNT
SPEAKERPHONES

11.75 in

Flush Mount | CB6-f

faceplate camera option available

Call placed   Call received

PUSH FOR HELP

Code Blue

8.5 in

2.5 in

LS1000

	Specifications						Power					Communication		Lighting			Options		
	Height (in.)	Width (in.)	Depth (in.)	Material	Thickness (in.)	Weight (lbs.)	Voltages (AC)	Hard Wire	NightCharge®	PoE	Solar	Hard Wire	Cellular	LED Faceplate Light	Beacon/Strobe	Area Light	AED	PAS	Dual Faceplates
Surface Mount | CB6-s	12.75	9.5	3.48	Carbon Steel	0.078	12.75	12-24*	●		●		●	●		Remote			Remote	
Flush Mount | CB6-f	11.75	8.5	3.5	Carbon Steel	0.125	10.5	12-24*	●		●		●	●		Remote			Remote	

	Analog or IP	Surface Mount	Flush Mount	Height (in.)	Width (in.)	Depth (in.)	Operational Temperature	Battery Backup	Contact Closure-IN	Contact Closure-OUT	Ethernet Ports	Power	RAM	Conformal Coated PCB	Single Button Faceplate	Dual Button Faceplate	Keypad	Faceplate Camera option	Handset	LED Status Indicator Light(s)	Able to Drive Audio Paging Messages	Full Duplex	Line Level Audio Output	Self-Monitoring	Number Storage	Message Storage
Centry®	IP	●	●	10.25 (sm) 10 (fm)	4.75 (sm) 4.5 (fm)	2.875 (sm) 3.125 (fm)	-40° C to 70° C (-40° F to 158° F)	Opt	3	3	3	PoE 12V DC	4MB	●	●	●		●			●	●	8 ohm	●	●	●
LS1000	IP	●	●	11.75	8.5	2.5			3	3	3	PoE 12V DC	4MB	●	●	●	●	●	●	●	●	●	8 ohm	●	●	●
LS2000	IP	●	●	11.75	8.5	2.5			3	3	3	PoE 12V DC	4MB	●	●		●		●			●	8 ohm	●	●	●
IP2500	IP	●	●	7.15 (sm) 9 (fm)	7.41 (sm) 9 (fm)	2 (sm) 4 (fm)				1	1	PoE	1MB	●	●	●				●		●		●	●	●
IP1500	IP	●	●	4.56 (sm) 5 (fm)	4.56 (sm) 5 (fm)	2.06 (sm) 2.16 (fm)				1	1	PoE	1MB	●	●					●		●		●	●	●
IA4100	A	●	●	11.75	8.5	2.5		●	2	3		12-24V AC/DC		●	●	●	●			●	●	●	600 ohm	●	●	●

4.56 in — 4.56 in — 2.06 in — **IP1500**

7.15 in — 7.41 in — 2 in — **IP2500**

10.25 in — 4.75 in — 2.875 in — **Centry®**

5 in — 5 in — 2.16 in — **IP1501**

9 in — 9 in — 4 in — **IP2501**

10 in — 4.5 in — 3.125 in — **Centry®**

Key Features

Our smallest speakerphone, the bezel text on this single-button help phone can read "Emergency" or "Push for Help".

Best Application

Wall-mounted in a stairwell for an AOR solution.

Key Features

With better audio quality than the IP1500, this help phone comes as a single or double button with "Emergency" or "Push for Help" bezel text.

Best Application

Wall-mounted in a stairwell for an AOR solution.

Key Features

Centry is our smallest Help Point® phone. Featuring ringlit piezo buttons, curved blue beacon light, and camera option.

Best Application

Wall-mounted at door entrances or pool decks, and hallways for pedestrian & staff use.

FACEPLATE
OPTIONS
For Enclosure Openings

What kind of help do you want to provide *at the touch of a button*?

Your Help Point® can connect your patrons to any number of resources, people or professionals.

With an engineering and telephony team at your fingertips, freely push the limits of how you can help in the name of emergency, security, assistance, and mobility.

Directory Faceplate

Stainless Steel faceplate frame for a printed media such as a directory or flyer.

Part #	40057

CUSTOM
Faceplate Cut-Out

Integrate additional bezel buttons, a third-party camera, card reader, or other technology into our blank plates with a our faceplate cut-out option.

OPENING 2

OPENING 1

NEW
Hearing Loop Device

Adding a T-loop device to your faceplate phone enables the hard-of-hearing to receive the audio directly to their hearing aids.

LS1000 | IA4100 Faceplate Speakerphones

MODEL OPTIONS

Single button	Double button	Keypad	Single button with camera	Double button with camera	Keypad with camera
• Large bezel button	• Large bezel button • Small INFO bezel button	• Large bezel button • Small CALL bezel button • Keypad	• Large bezel button • Camera	• Large bezel button • Small INFO bezel button • Camera	• Large bezel button • Small CALL bezel button • Keypad • Camera

Includes one of the standard textile Bezel options below. Or, customize a unique bezel for your solution.

	Single button	Double button	Keypad	Single button with camera	Double button with camera	Keypad with camera
LS1000	✔	✔	✔	✔	✔	✔
IA4100	✔	✔	✔			

BEZEL OPTIONS

PUSH FOR HELP

PUSH FOR HELP

EMERGENCY

EMERGENCY

ASSISTANCE

ASSISTANCE

• Raised, tactile letters with braille beneath.
• Recessed, touch-sensored Piezoelectric button that won't stick or jam.
• Indicator lights to signal when the call is placed and when the call is answered.

FINISH OPTIONS

Standard

Bare stainless steel

Clearcoat

Bright Silver paint with a corrosion-proof clearcoat

LS2000 Faceplate Handset Phones

Handset	Handset and Volume	Handset and Keypad	Handset, Volume & Keypad
• Large bezel button	• Large bezel button • Small INFO bezel button	• Large bezel button • Small CALL bezel button • Keypad	• Large bezel button • Camera

THIS LOCATION BEING SERVICED

"Location Being Serviced" Cover

Protective sign cover for the enclosure opening while phones are being serviced.
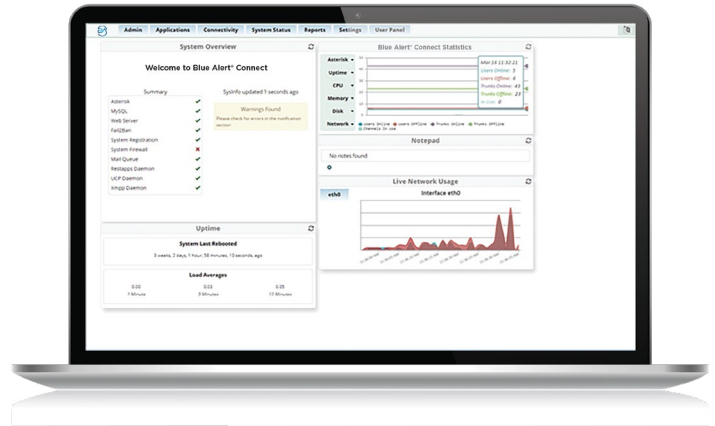
Part #	40208

BLUE ALERT®

Software

The new generation of Blue Alert® is here.

Blue Alert® is still sending and receiving alerts. But, it has taken legacy connection and monitoring capabilities to the next level by providing more features, functionality, and platform delivery options.

Available Formats

Available Formats		CONNECT	MONITOR	MOTION
Off-Prem	Nebula™ Cloud Network	●	●	●
On-Prem	ToolVox XS Server	●	●	
	ToolVox XV Virtual Machine	●	●	

PBX Solution

Where do you need to send your calls? Whether it is 911, a dispatcher's desk, a professional call center or even a mobile device, you can provision your Blue Alert® Connect to send calls from any unit to the number of your choice.

Dial Tone
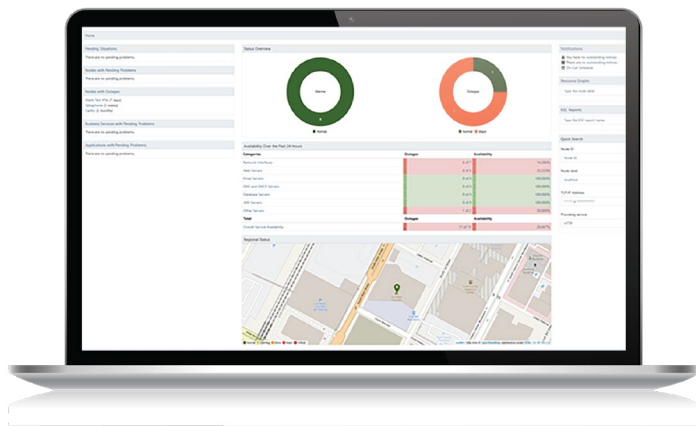
Conveniently generate dial tone for your Help Point® speakerphones.

IP and Analog

Bring IP and Analog technology together for seamless and flexible communication.

Paging

Easily set up emergency paging notifications.

BLUE ALERT MONITOR

System Diagnostics & Monitoring

Get reassurance that your Help Points® are working, and the benefit of taking timely action when they're not.
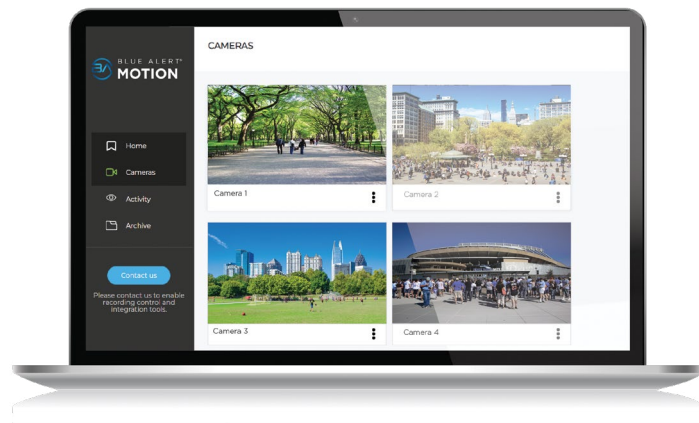
Monitor

Continuous remote monitoring allows you to know when your Help Point® requires maintenance.

Diagnostics

Schedule and run tests to ensure all your Help Point® features are working properly.

Notifications

Receive notifications when diagnostics fails.

BLUE ALERT MOTION

Video Feed and Storage

A secure hosted event-based video recording solution built on world leading streaming and storage technologies.

Cloud-based Recording

With cloud-based recording, you will never miss a moment. Blue Alert® Motion service automatically stores all your Help Point® initiated footage safely in the cloud, making it accessible from anywhere.

Notifications

Be notified via email or text when your Blue Alert® Motion platform logs a new recording. Receive alerts on your smartphone or other devices.

Mobile App

Easily access your event-based video recordings from anywhere with an internet connection.

Are you currently operating with our Legacy Toolvox X3 software and interested in making the switch? Take advantage of our upgrade promotion and call our team today.

NETWORK

Over

Nebula

Your Managed Cloud Platform

Run calls, video, data, and more on a *secure* VPN.

Problem

When your organization is preparing to onboard our Help Point® products and solutions, one of the biggest concerns can be your network security: **How can you know for sure what network security risks these Help Point® phones might bring?**

Solution

Being in the security industry - we get it. That's why we've added Nebula™ cloud to our end-to-end solution: **It's a network off your network.** Calls, video, software and data - along with anything else you want - can be moved to a separate Nebula™ network for ultimate peace of mind.

NEW Failover connectivity solution

Code Blue offers a multicarrier sim card solution for *failover backup*. Our sim card will roam between major network carriers for continuous cellular connection. For more information, please contact us at **800-205-7186.**

Enables...

✓ *Hosted* PBX
Blue Alert® Connect over our cloud network.

✓ Cellular SIM Cards
Now offering 4G/5G cellular data plans and multicarrier sim cards.

✓ Network Security
A secure VPN connection off your network.

✓ Redundant Connectivity
Primary and failover communications. **Ask about our back up cellular sim card!**

✓ Quick-Fix for Cabling Issues
Avoid trenching costs and leave cable behind.

✓ Multiple Connection Options
Wired, Wi-Fi, or cellular connection.

✓ Automatic Updates
A fully-managed cloud platform.

✓ Drop Network Maintenance
Unless maintenance is something you actually *want* to do; Private and Consumer packages are available.

Network Packages

Blue Alert® software provides the *call* connection - SIP registration, call routing, connection supervision, SNMP diagnostics and reporting - what *network connectivity* will it happen on?

In packages based on your organization's network preferences, management style and size, we seek to provide the scenario that's ideal for you.

Managed and **Consumer** Cloud packages provide a remote Nebula™ cloud network for storing Blue Alert® software - and more - off your local network. **Private** Cloud keeps Blue Alert® software on your own local network via server appliance or VM.

Flexible Network Connectivity Options

We can help you maintain the flexibility to place devices where phone or data lines may not be available or we can work with your existing infrastructure to make sure you stay connected.

Cellular	Copper	Ethernet	Fiber	Wireless

MOST POPULAR

		MANAGED CLOUD	CONSUMER CLOUD	PRIVATE CLOUD
		• Ideal for between 1-20 extensions • Remote cloud-based network. • Fully managed by Code Blue.	• Ideal for 20+ extensions • Remote cloud-based network and your local network. • Optional management by Code Blue.	• Your local network. • Self-managed.
CELLULAR IP	Connect remote Code Blue units via:	Nebula™ network.	Nebula™ network only **or** Nebula in combination with customer's local network.	Customer's local network.
	Network accessed by:	Cellular IP and/or wired internet, Wi-Fi and encrypted, secure VPN tunnels.	Cellular IP and/or wired internet, Wi-Fi and encrypted, secure VPN tunnels.	Cellular IP.
DATA	SIM Cards and Data Plans provided by:	Code Blue, Reseller or Customer.	Code Blue, Reseller or Customer.	Code Blue, Reseller or Customer.
	Blue Alert® Connect and Monitor included, via:	Nebula™ cloud network.	Nebula™ cloud network.	Server / VM
SUPPORT	Network Support Hours for setup, configuration, and training.	Unlimited.	Bucket of Time: 5, 7.5, or 10 hours.	Bucket of Time: 5, 7.5 or 10 hours.
	Ongoing network management, maintenance and monitoring by:	Code Blue.	Code Blue and/or Customer.	Customer.
TERMS	Nebula Cloud Platform	Sold **per extension** at 1, 2, 3 or 5 year terms.	Single flat fee **or** sold **per extension** at 1, 2, 3 or 5 year terms.	N/A.
	Cellular Data Plan	Sold **per extension** at 1, 2, 3 or 5 year terms.	Sold **per account** at 1, 2, 3 or 5 year terms.	1, 2, 3 or 5 year terms with Code Blue cellular data plan.

CUSTOMIZE
AN EXPECTAT

The Visual Psychology of Help

Blue light beacon phones have historically symbolized emergency help. With additional creativity your Help Point® can help in other ways.

Your brand colors and logo not only symbolize your ownership of the blue light phone, they also establish trust and familiarity with it, increasing the likelihood of its use for more than just emergency situations.

The presence of your brand can challenge their assumption that it only calls 9-1-1 or security. This opens more doors of curiosity, causing them to ask:

"When can I use this?"

"Who might this call?" or

"What might this help me do?"

It's important to answer those questions as quickly as possible through the color, text and graphic elements of your Help Point® design.
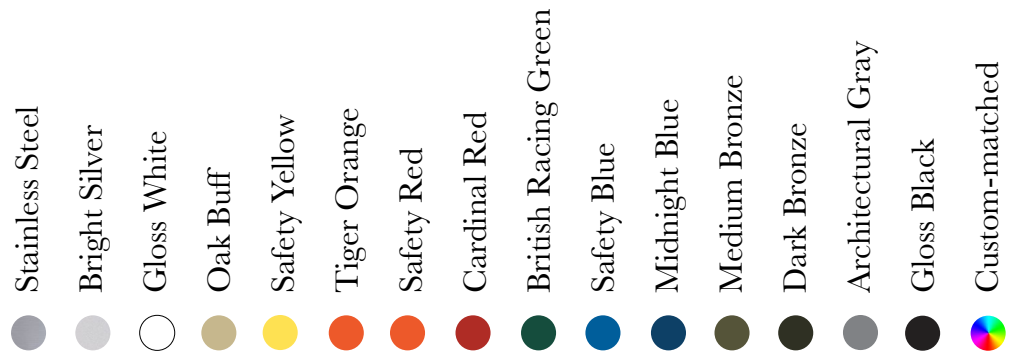
There is hope.
Use the phone.
Talk to us.

Crisis Hotline

Crisis Hotline

Recommended Combinations

Will your Help Point®...	Color
Deter Crime, Call 9-1-1 Only?	Blue or Local Law Enforcement **Brand Colors**
Call campus safety or grounds security?	**Brand Colors**
Provide Life Rescue Resources?	Red and White and/or **Brand Colors**
Reach a Suicide Hotline?	Yellow
Facilitate Gate/Door Entry?	**Brand Colors**
Alert for Handicap Assistance?	**Brand Colors**
Provide a Safe Exchange Zone?	**Brand Colors**
Offer Parking Garage Assistance?	Stainless Steel or **Brand Colors**
Provide a Courtesy Phone?	Stainless Steel or **Brand Colors**

TION

Finish color swatches (left to right):
Stainless Steel · Bright Silver · Gloss White · Oak Buff · Safety Yellow · Tiger Orange · Safety Red · Cardinal Red · British Racing Green · Safety Blue · Midnight Blue · Medium Bronze · Dark Bronze · Architectural Gray · Gloss Black · Custom-matched

FINISH OPTIONS: **Clearcoat finish required for high iron or saltwater locations.*

*Did you know our clearcoat paint option increases the corrosion resistance of your Help Point® and **increases your Warranty?***

	Side Text	Bezel Text	Graphics
	Emergency, Police	Emergency or Push for Help	None or local law enforcement logo
	Security	Emergency, Push for Help or Assistance	Brand logo
	Emergency, Help Point	Emergency or Push for Help	Red Cross and or brand logo
	Crisis Hotline, Help Point	Push for Help or handset phone	Hotline logo and/or brand logo
	Access, Entry	Assistance or Push for Help	Brand logo
	Assistance, Help Point	Assistance, Push for Help and/or custom	Handicap symbol and brand logo
	Exchange Zone	Assistance and/or custom	Exchange symbol and brand logo
	Assistance, Courtesy, Help Point	Assistance or 911	None or brand logo
	Courtesy, Information	Assistance	None or brand logo

Side column labels (top to bottom): Emergency, Security, Police, Help Point, Assistance, Courtesy

Side Text
The large reflective text labeling the side of your Help Point® should be used to tell them who's help or what kind of help they will be getting connected to.

Bezel Text
The text on the call button's bezel further confirms or differentiates the type of call they can make. Models with multiple faceplate openings give way to several bezel text opportunities.

Paint Process
Our intensive multi-coat paint process begins with a one-component organic zinc rich primer that provides excellent corrosion resistance and is finished with topcoat baked-on polyurethane enamel for maximum durability and longevity.

Choose from our library of standard colors, or have us color-match your exact brand colors in Pantone or RAL.

Graphics
Add vinyl and silkscreen graphics of your logo and other design details to customize your Help Point®.
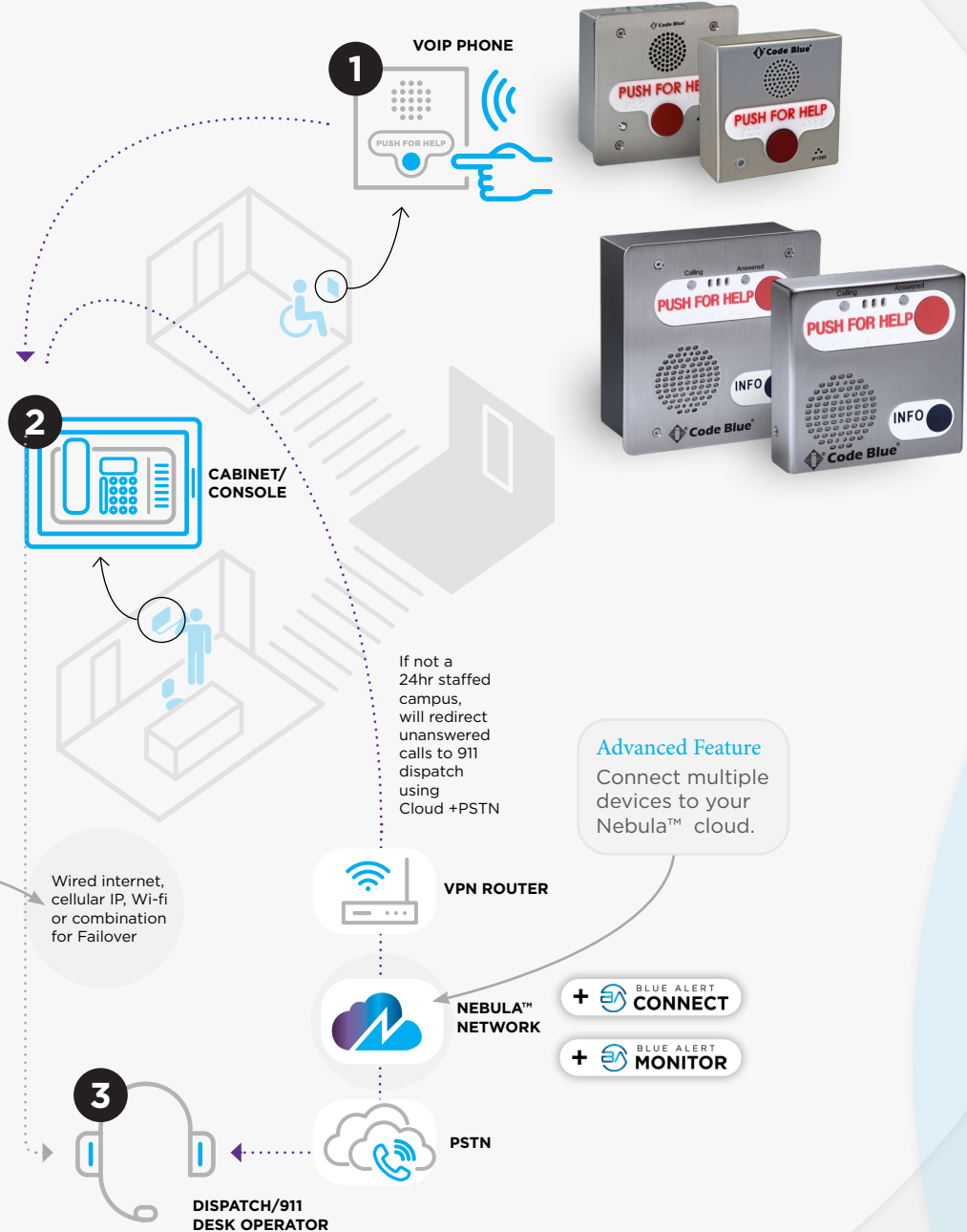
DEVELOP YOU
SOLUTION

Cloud-Based AOR

Cloud-based Blue Alert® Connect and Blue Alert® Motion can be utilized with IP- and analog-based Area of Refuge* solutions.

An AOR system provides building stairwells with reliable two-way communication, allowing first responders to assist individuals who cannot evacuate or may require additional assistance.

sometimes called Area of Rescue

1 VOIP PHONE

PUSH FOR HELP

2 CABINET/ CONSOLE

If not a 24hr staffed campus, will redirect unanswered calls to 911 dispatch using Cloud +PSTN

Advanced Feature
Connect multiple devices to your Nebula™ cloud.

Advanced Feature
Internet redundent connection for Failover.

Wired internet, cellular IP, Wi-fi or combination for Failover

VPN ROUTER

NEBULA™ NETWORK

+ BLUE ALERT CONNECT

+ BLUE ALERT MONITOR

3

PSTN

DISPATCH/911 DESK OPERATOR

Garage Phone Network

CB5s

CB2a

Network Room

NETWORK SWITCH

VPN ROUTER

NEBULA™ NETWORK

DISPATCH/911 DESK OPERATOR

PSTN
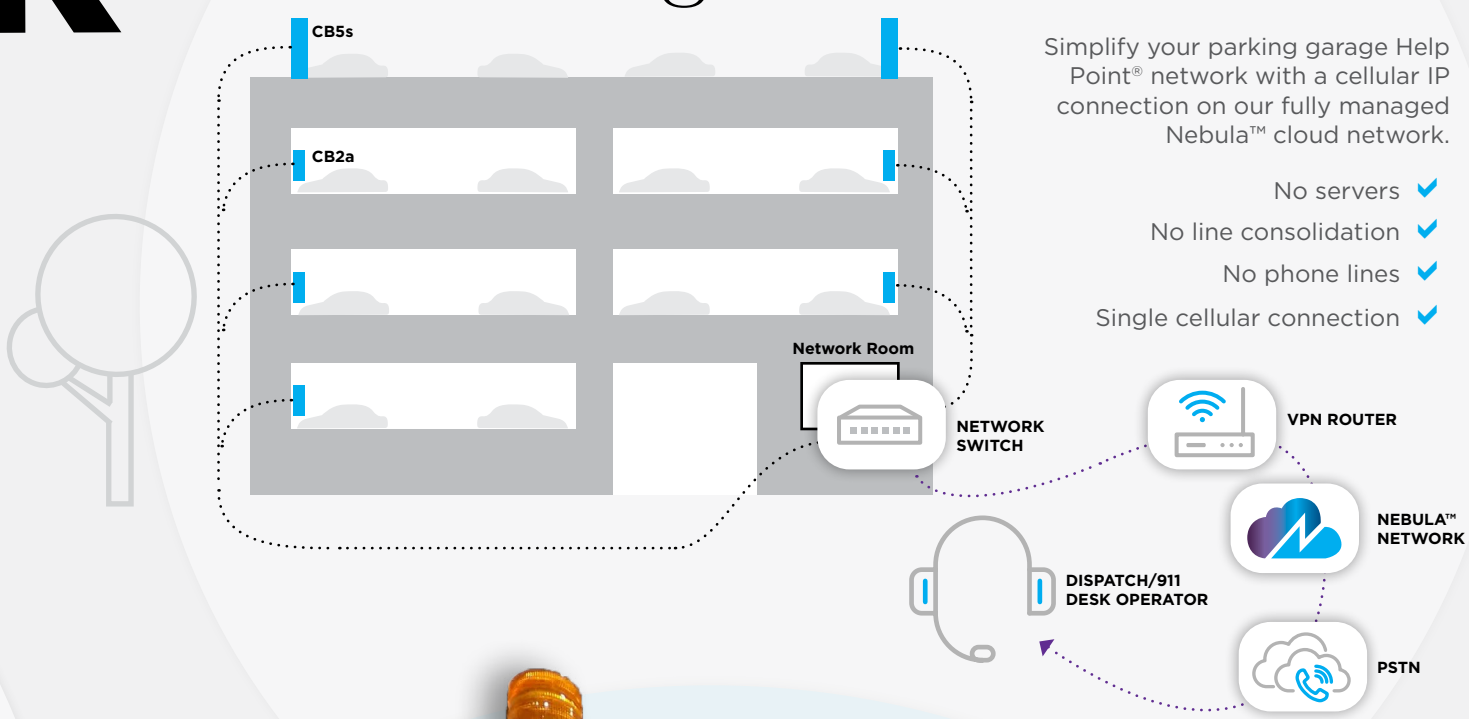
Simplify your parking garage Help Point® network with a cellular IP connection on our fully managed Nebula™ cloud network.

No servers ✔

No line consolidation ✔

No phone lines ✔

Single cellular connection ✔

+ BLUE ALERT **CONNECT**

+ BLUE ALERT **MONITOR**

+ BLUE ALERT **MOTION**

Transit Boarding Assistance

Wheelchair-height boarding assistance buttons initiate an amber strobe, alerting the conductor to stop and offer assistance to a disabled patron boarding the train.

A double button speakerphone with camera (LS1000-dc) provides an INFO button to hear the train schedule and a PUSH FOR HELP call button to reach an operator via cellular IP connection on a fully-managed Nebula™ cloud network.

The camera sends video feed to the operator's Blue Alert® Motion app for superior visibility and communication as they assist.

ACCESSORY
Cellular IP Antenna
To enable wireless service over our cloud platform

CUSTOM
"Boarding Assistance" bezel and ADA button

CUSTOM
"Cancel Assistance" bezel and blue button

ACCESSORY
Remote Beacon Strobes
Blue and Amber

BOARDING ASSIST

NOGWARTS EXPRESS

BOARDING ASSISTANCE

CANCEL ASSISTANCE

INFO

PUSH FOR HELP

hearing induction loop

Notes

Notes

Here to
HELP

Help Point® are available through a number of sales and distribution partners, making it easy to request a quote or find the representative or reseller in your area.

Help Point

wesco
800.323.8167
anixter.com

ADI a resideo company
800.233.6261
adiglobaldistribution.us

GraybaR
800.472.9227
graybar.com

JENNE®
800.422.6191
jenne.com

Accu-Tech®
888.222.8832
accu-tech.com

scansource®
800.944.2432
scansource.com

SCAN
to find a representative in your area.

Code Blue Corporation
259 Hedcor Street
Holland, MI 49423 USA

Contact Us:

800-205-7186
codeblue.com