



Product Description

Advanced Paging adds enhanced features to the Paging and Intercom module. With this add-on you can set up outbound notifications, valet-style paging, prepend recordings, set up an RTP multicast page group and schedule prerecorded pages.

These features are capable of real-time notification for incoming calls, broadcast messages, public announcements, end-user interaction and more.

Advanced Features

Outbound Notifications

Outbound notifications are set up by linking a page group to an outbound route. When a call is placed using that outbound route, the group of phones in that page group will be notified. The page group is notified of what number was dialed and the extension of that number that made the call. Any page group user can inject into the call, initially in a muted state, but with the option to press *1 they can unmute themselves.

For example, you could link a page group to an emergency route so that Security is notified when a Code Blue unit dials 911.

Valet-Style Paging

Valet-Style paging allows you to configure how to handle incoming calls if the paging group is already in use or busy. The options are:

- Do Nothing: The user will hear a busy tone when dialing a page group that is in use and no announcement will be played.
- Valet: The user will be prompted to say their message, which will be recorded and played to the busy page group as soon as the group becomes available.
- Force Valet: Valet-style paging will always be used regardless of whether the page group is busy when the user dials it. The user will be prompted to say their message, which will be recorded. After the user hangs up, the recorded message will be played to the page group as soon as the group is available. This is also known as Airport-Style Paging.

Scheduled Paging

With Scheduled Paging enabled the system will automatically page a page group at the selected dates and times, play the recording that you have chosen in the Page Announcement section, and then hang up the call.

Multicast Paging

Multicast Paging allows you to send pages to groups of phones directly. With multicast paging, the system is programmed to listen to a broadcast address and pass the message on to the units selected.

Multiple multicast streams can be added to one Paging Group. They must be in the format of IP.ADD.RE.SS:PORT.

Prepend Recordings (Announcements)

By default, a page begins with a beep tone. You can choose not to play the beep, or to play a system recording.

This pre-recorded announcement will be played to the page group before the user will be able to talk. Or, in case of a valet-style page, this announcement will be played before the recorded message.

Note: Specifications subject to change without notice or obligation on the part of Code Blue Corporation.